

28 OCTOBER 2024

# The CONNECT Industrial Platform

Unlocking new capabilities with an intelligence platform  
that brings together your unique industrial ecosystem

Matthew Del Bonta, CONNECT Specialist



CONNECT



Our users have  
presented  
challenges for  
us to solve

Information silos

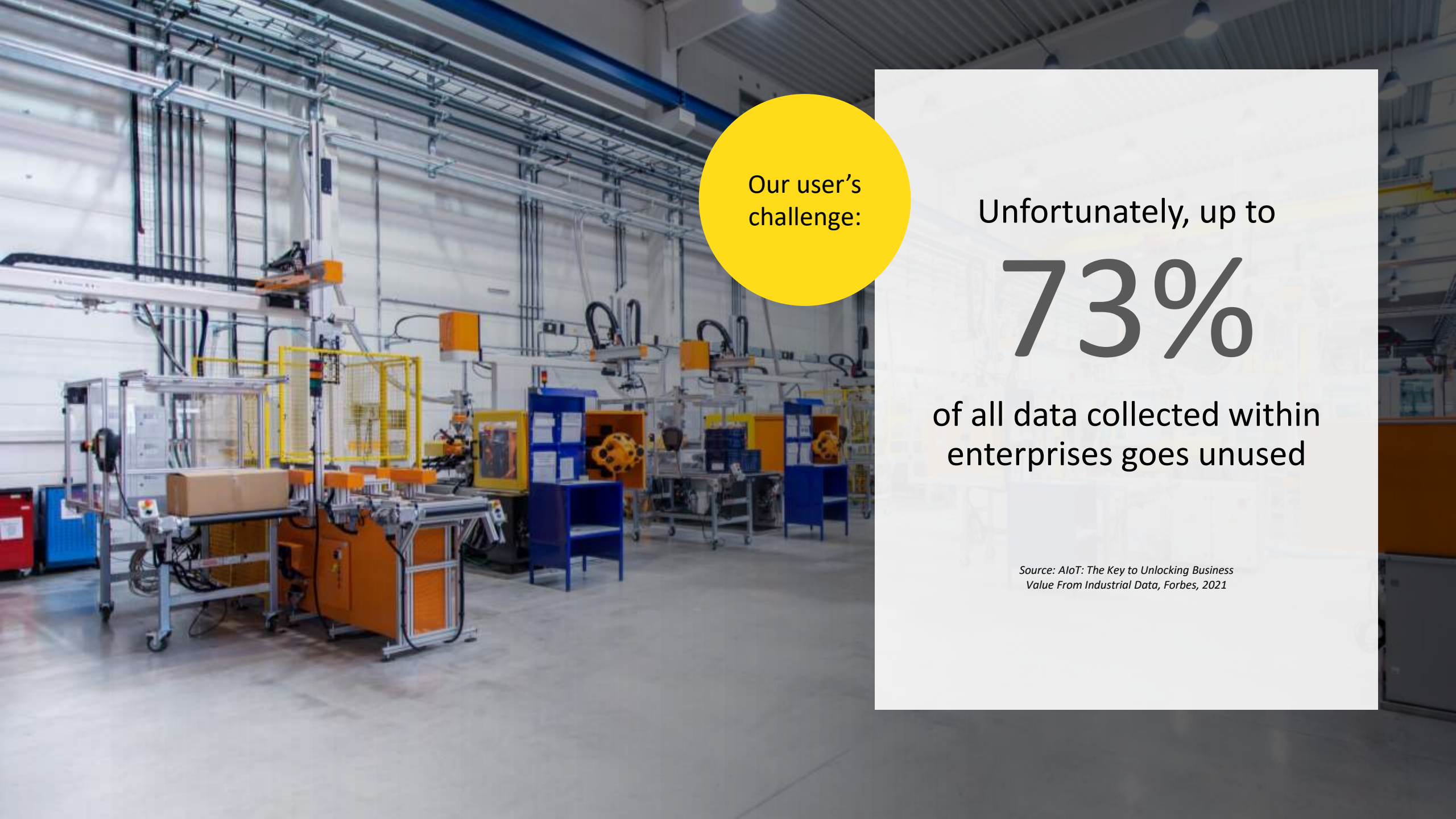
Inconsistent data and slow responsiveness

Remote and virtual teams have limited access to reliable data

Difficulty understanding operational performance across sites and teams

Need to predict behaviors and outcomes for greater efficiency and sustainability






Our user's  
challenge:

Unfortunately, up to

73%

of all data collected within  
enterprises goes unused

*Source: AIoT: The Key to Unlocking Business  
Value From Industrial Data, Forbes, 2021*



And even worse,

**76%**

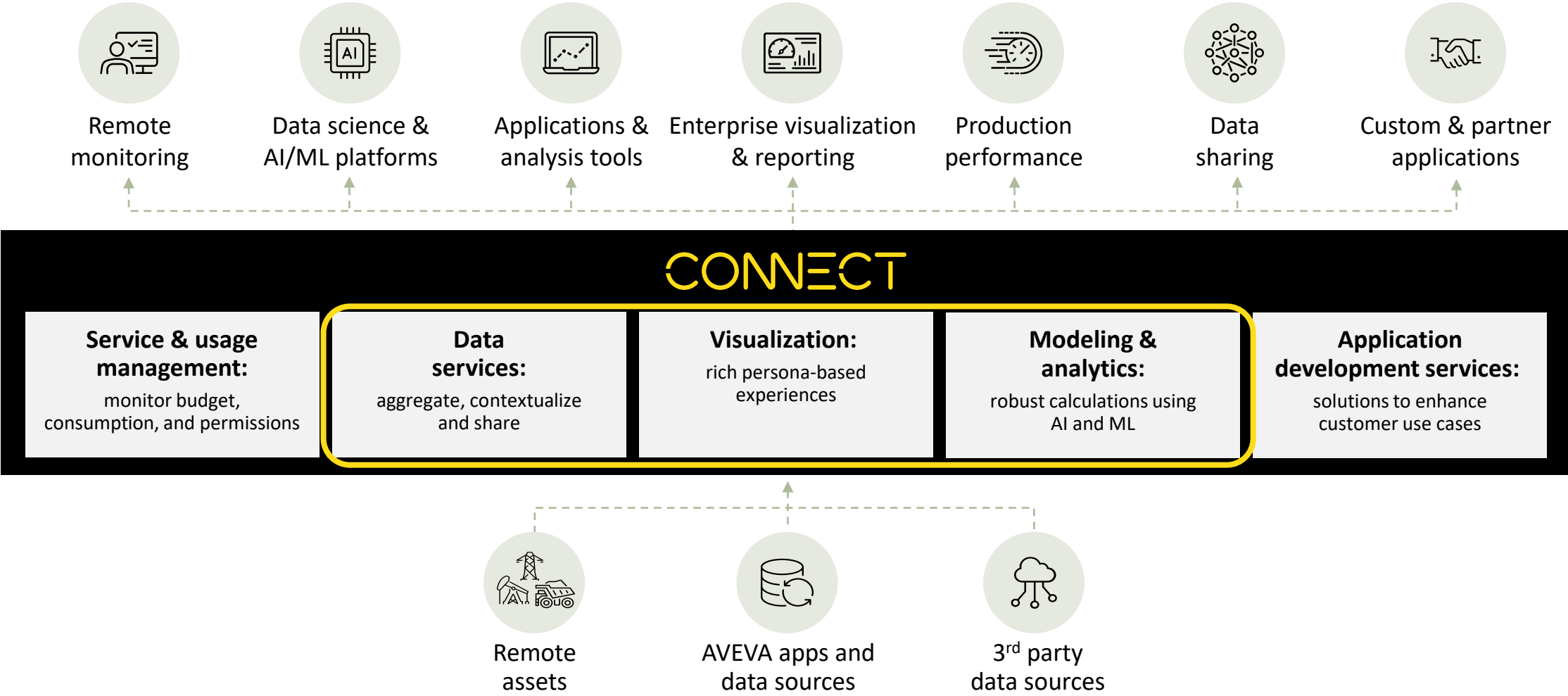
of business leaders find it  
difficult to understand their data

*Source: Data Management Poses Major Challenges  
and Issues for Companies: New Study, Forbes, 2022*

And we at  
AVEVA  
want to  
help

# Introducing: CONNECT, our industrial intelligence platform

Open and neutral, providing rich data insights for your unified industrial ecosystem



# CONNECT

Extends your existing investments and capabilities



EcoStruxure™

AVEVA

etap®

RIB

Wonderware®



AVEVA

# CONNECT

Data

---

Intelligent Twin

---

Experience

---

Empowered Ecosystem

With  
CONNECT,  
we want to  
deliver:

# Full library of hybrid SaaS portfolio and partner applications

## Enterprise visualization

Gain single-pane-of-glass visibility across engineering, operations, and business information

## Engineering and execution

Maximize efficiency of capital projects

## Asset performance

Improve reliability with AI insights

## Data sharing

Collaborate securely within and beyond the enterprise

## Production optimization

Optimize productivity and quality in real time

## Planning and scheduling

Stay ahead of a fast-changing market

## Simulation and learning

Accelerate process design innovation

## Operations control

Drive instant decision-making and safe operations with responsive visualization and control

## Engineering information

Deliver projects on time and improve safety and performance with rapid, intuitive access to the digital twin

## Operations information

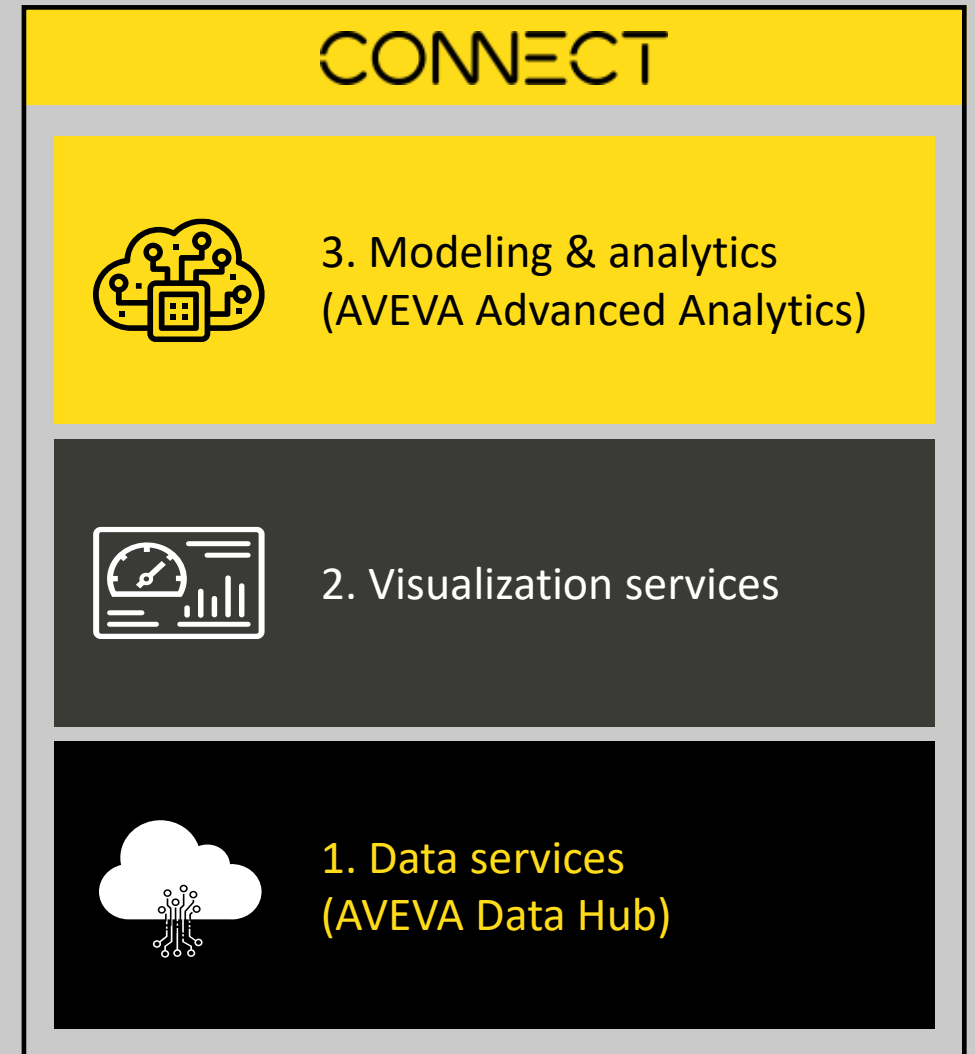
Break through silos with contextualized information and self-service tools that accelerate analytics projects

Plus, more  
AVEVA provided and  
3<sup>rd</sup>-party applications

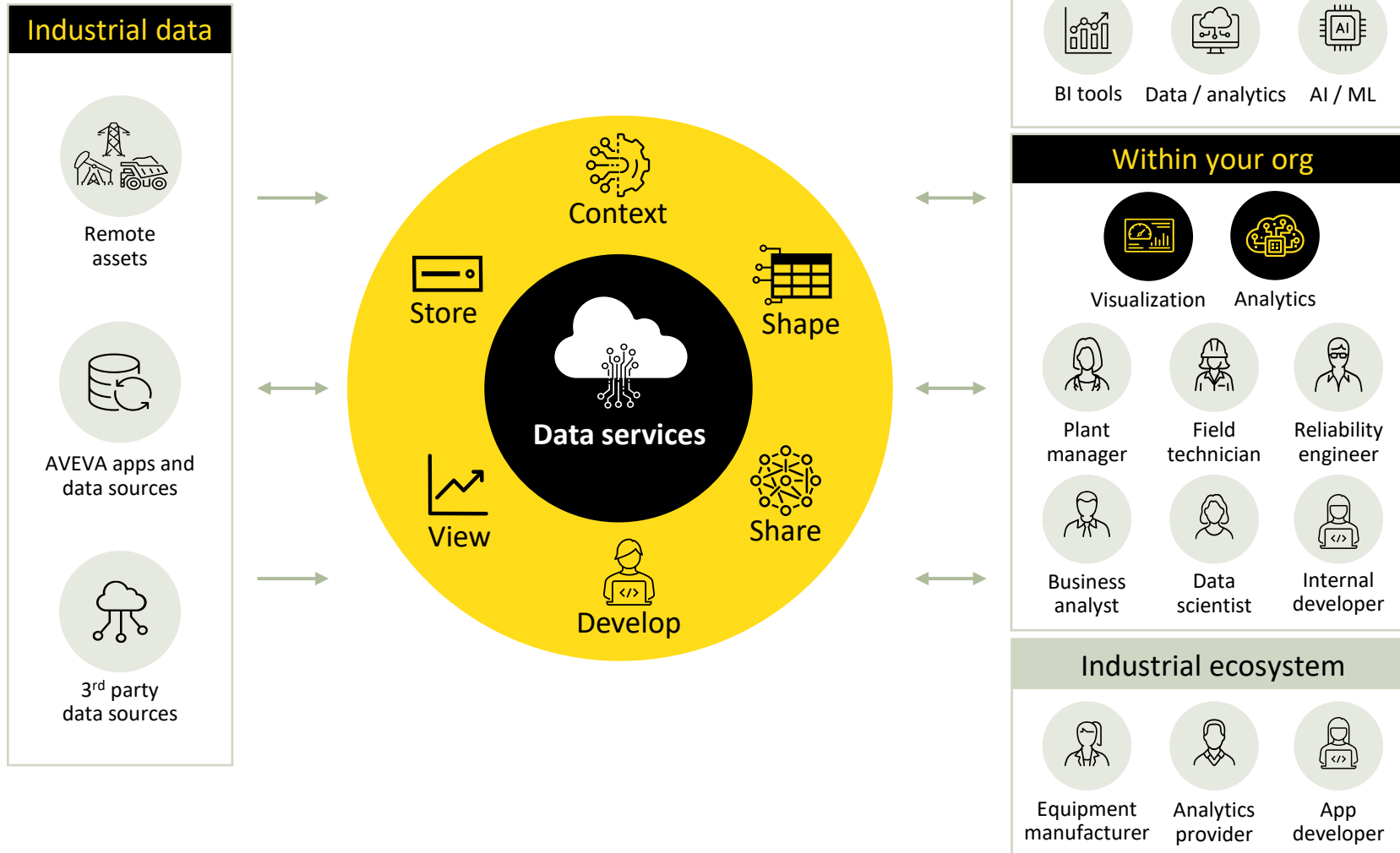


# Today we'll focus on 3 specific CONNECT platform services

As the core of our industrial intelligence  
platform for real-time operations



# 1. CONNECT Data Services



## Aggregate, contextualize, and share real-time industrial data

- Build and manage a central data repository for BI, data and analytics, and AI / ML tools
- Securely share your industrial information with authorized users, extending the use of your existing data beyond your organization's four walls
- Enable 3rd-party providers to access real-time industrial data for customized services and applications

## 2. CONNECT Visualization Services



Data services



3<sup>rd</sup> party data sources

### Self-service

- Editable dashboards
- Arrange various content types
- No code experience
- Search for content
- Adjustable historical view

### Pre-defined

- Custom developed experiences
- Rich animations and dynamic styling
- Asset driven navigation
- Complex interactions
- Holistic operations view

### Visualize industrial data using self-service and pre-defined dashboards

- Visually relate disparate data sources & systems in context to each other
- Gather insights between applications and across data types quickly and easily
- Share actionable information with operations, reliability, business, and other teams, anywhere through a browser

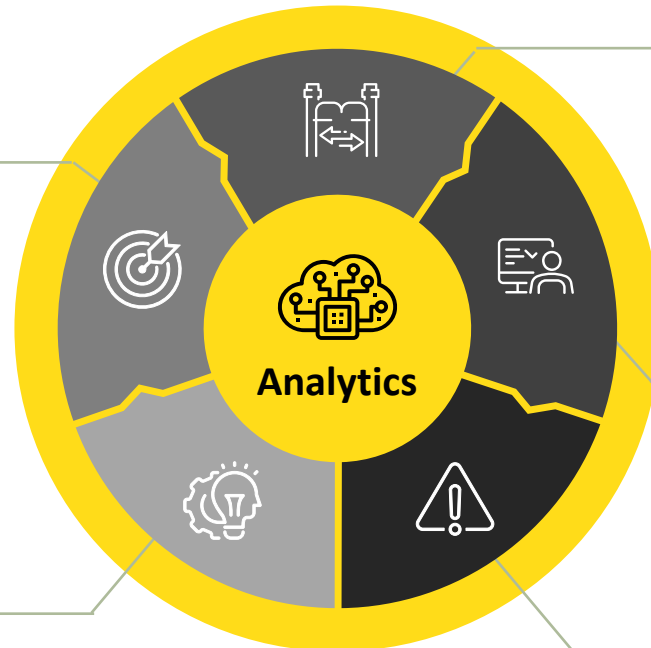
# 3. CONNECT Modeling & Analytics (AVEVA Advanced Analytics)

## ② Solve

Consolidate learnings and apply solutions that mitigate problems and improve performance

## ① Learn

Automate investigations and understanding of performance drivers with ML



## ③ Model

Combine data from multiple sources to mirror physical assets & processes on digital twins

## ④ Monitor

Apply algorithms & logic to continuously assess performance

## ⑤ Alert

Give early warnings of performance issues with improvement suggestions

Combine existing data with AI for faster and smarter decisions

- Utilize AI and ML to improve process efficiency
- Understand production outcomes and get recommended corrective actions
- Collaborate with trusted partners to enable cross-company collaboration and discover new opportunities

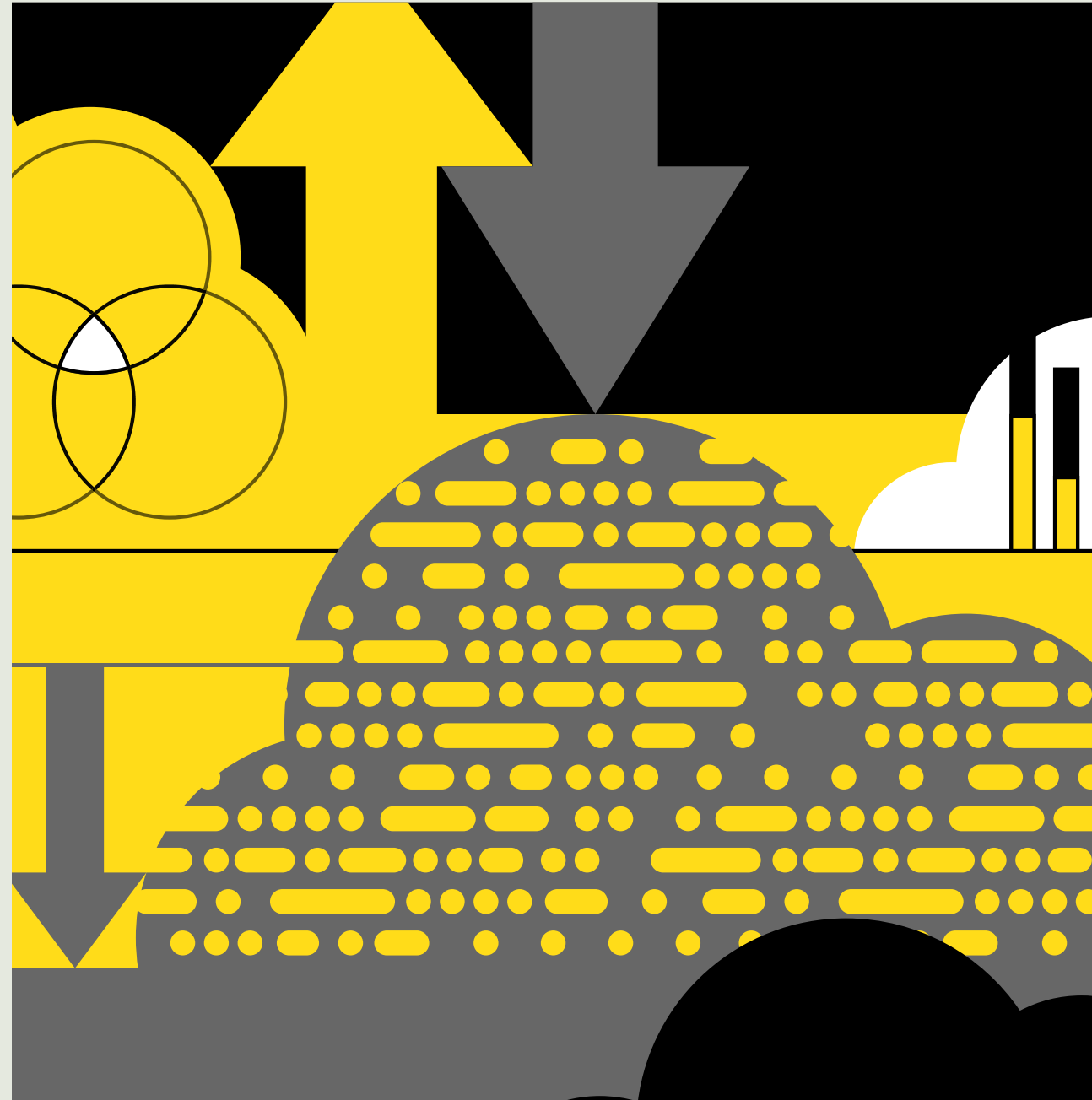
# What can this look like when applied to real-world use cases?

1. **Enterprise-level** analytics and performance reporting
2. **Proactively** managed energy use, performance parameters, product quality and other metrics through **analytical guidance**
3. **Collaboration** among stakeholders, information sharing, and creation of mutual business value
4. **Extending current investments** with new solutions, and support for **innovative business models** for solution providers



# What can this look like when applied to real-world use cases?

5. **Data sets and industrial context** for tackling performance, operations reporting, and other actionable requirements
6. **Views** of equipment performance over periods of time, downtimes, utilization, OEE, and incidents, including potential **alarms**, through a “single pane of glass”
7. **Drill-downs** into specific events and detailed trends to understand total uptime and utilization impacts



# Single interface for cloud and on-prem applications

## Via CONNECT service & usage management



### Consume

- Access the **full portfolio** of AVEVA software
- Subscribe and configure your solutions
- **Rapid deployment** and provisioning of cloud services
- **Manage your budget** and monitor your consumption through the AVEVA™ Flex subscription program



### Analyze

- **Management reporting** offers a central hub of information and insights about Flex credit consumption, usage and adoption, and audit logs
- **Subscribe to alerts** from the status dashboard for notifications of planned and unplanned events



### Access

- Guaranteed >99% **uptime**
- Centralized **user management** and permissions
- **Import credentials** directly into CONNECT from Microsoft™ Azure Active Directory



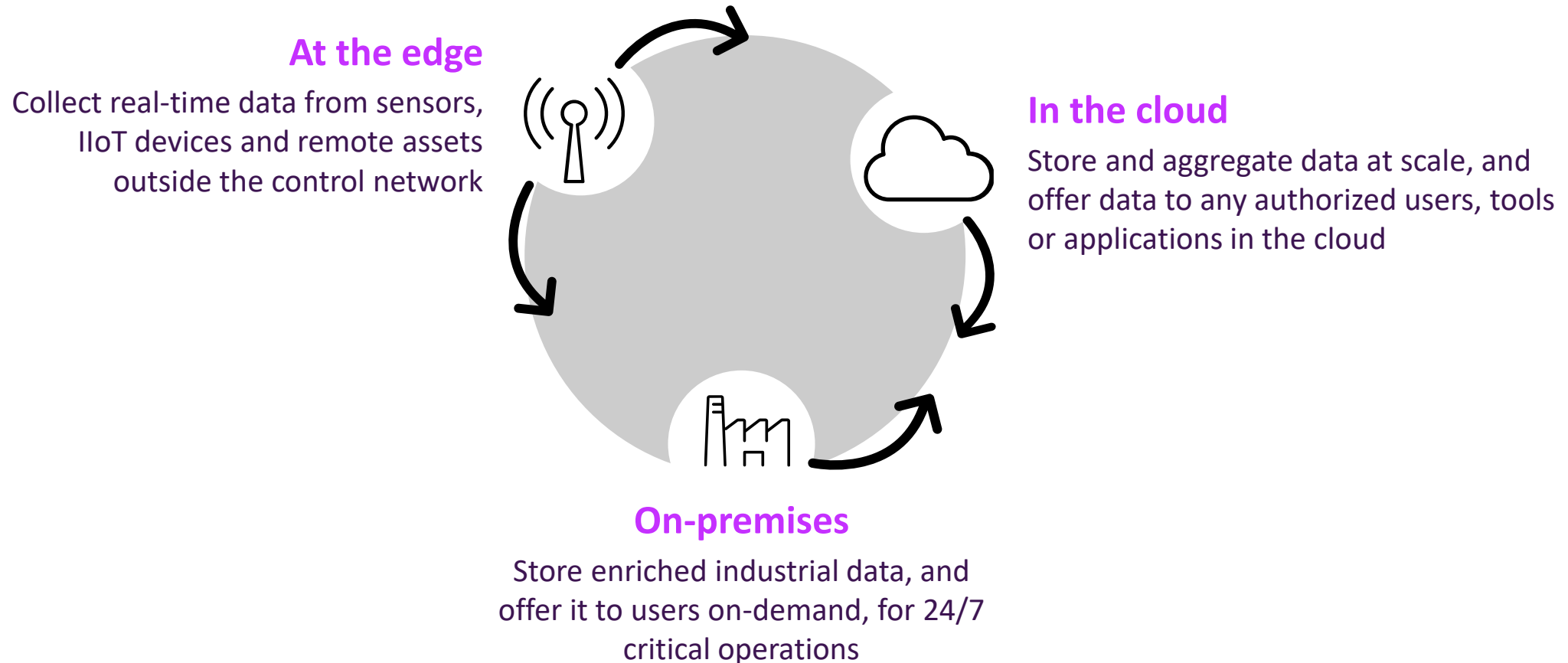
### Integrate

- Manage and **configure integrations** between CONNECT services, partner and other third-party applications from cloud to edge
- **Leverage shared services** for cloud storage, applications, licensing and entitlement


- Accelerate time to value with flexible, scalable, and trusted industrial hybrid SaaS solutions
- Optimize your industrial software investments centrally
- Extend your ecosystem of teams and partners with a purpose-built industrial cloud platform

# Flexibility is a requirement in today's connected industries

For **industrial** users, the future is not cloud **or** on-premises; it is the **flexibility to do both**






A woman with long brown hair, wearing a blue and white striped shirt, is shown in profile, looking down and to the right. She is holding a pair of black-rimmed glasses in her right hand. The background is dark and out of focus, showing another person. The overall lighting is dim, with a purple and blue color palette. The text is overlaid on the right side of the image.

**Altogether, what  
benefits do CONNECT  
users ultimately  
receive?**

**Real-time visibility into  
live data from remote  
assets or sites**

**Trending and  
dashboarding of multiple  
remote data sources**




A woman with dark hair tied back, wearing a dark turtleneck, is looking at a laptop screen. The background is a blurred office environment with a window on the left. The text is overlaid on the right side of the image.

**Secure data delivery to  
management teams and  
multiple different user  
groups**

**Self-service data access  
for Power BI users and  
data scientists**

**AVEVA**

A photograph of two men in a control room. One man is standing and leaning over the desk, while the other is sitting at a workstation with multiple monitors. The screens display various data visualizations, including maps and charts. The overall lighting is dim, with the primary light source being the screens.

**Quick, measurable  
wins from applying AI  
and ML to industrial  
data**

**Analytics capabilities  
that are both  
template-driven *and*  
customizable**

**AVEVA**

# Unleash the potential of your data with **AI-enabled applications**

The **CONNECT** platform analytics tools drive innovation & efficiency



## Predictive quality

- Reduce frequency of quality measurements
- Offline measurement with delayed lab results
- Get an early indication of quality in production line



- Predicted quality value
- Ideal operating conditions
- Anomaly timeline and breakdown
- Recommendations on controllable parameters



## Predictive throughput

- Identify optimum operating conditions to maximize production
- Identify measures of production by product or rate



- Predicted production rate
- Ideal operating conditions
- Anomaly timeline and breakdown
- Recommendations on controllable parameters



## Predictive energy efficiency

- When there is no overall measure of energy consumption
- Normalized measures of energy use by product
- Identify optimum operating conditions to minimize energy consumption



- Normalized energy use
- Predicted total energy consumption
- Ideal operating conditions
- Anomaly timeline and breakdown
- Recommendations on controllable parameters



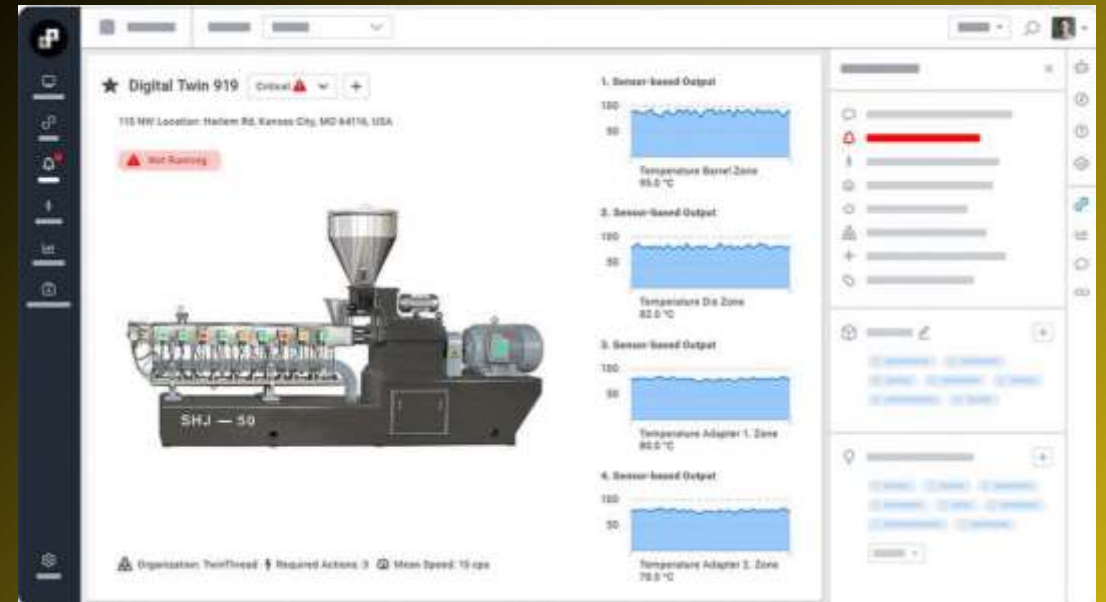
# Digital Twins

Visibility into all aspects of industrial assets and operations

- Asset classes for scaling twins
- Parent-children hierarchies
  - *Site, Plant, Department, Line, Machine*
- Linked Sensors for receiving data
- Timelines of key twin properties
- Visual dashboards with key information
- Opportunities - possible issues to examine

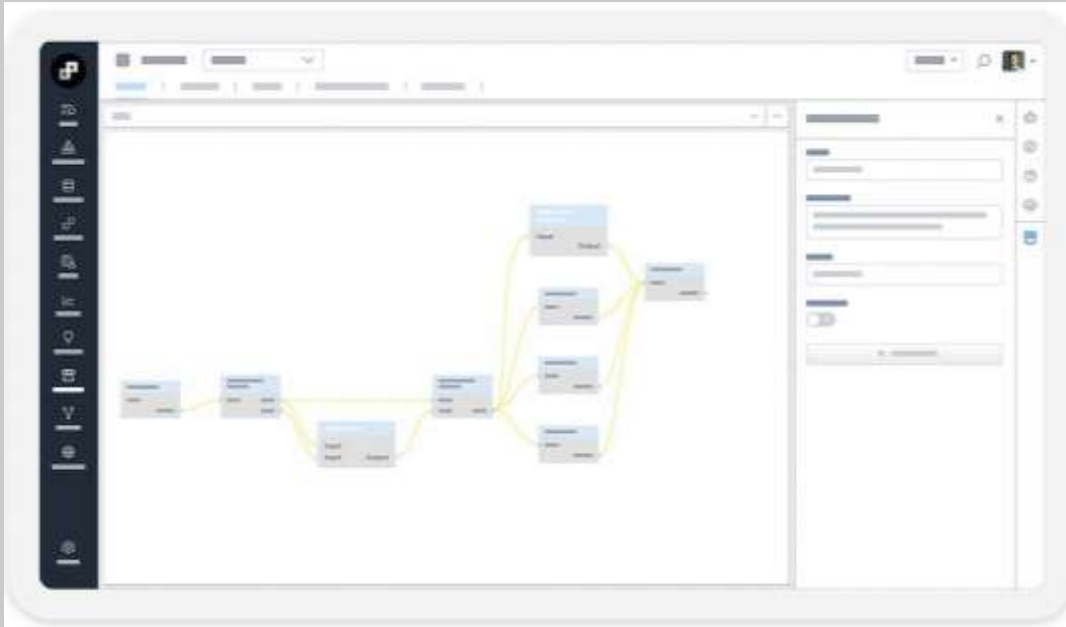


Digital Twins provide the structure and context to automate insights across all assets, production lines, and plants



# Model factory templates

## No-code templates to solve fundamental industrial challenges



- Use case templates for model selection
- Automated Machine Learning (ML) model creation
- Easy-guided twin configuration steps (product segmentation, operational state, rate, etc.)
- Automatic evaluation and selection of the best performing algorithm
- Visualized model creation process



The Model Factory provides a digital assembly line for automating machine learning (ML) model creation and deployment

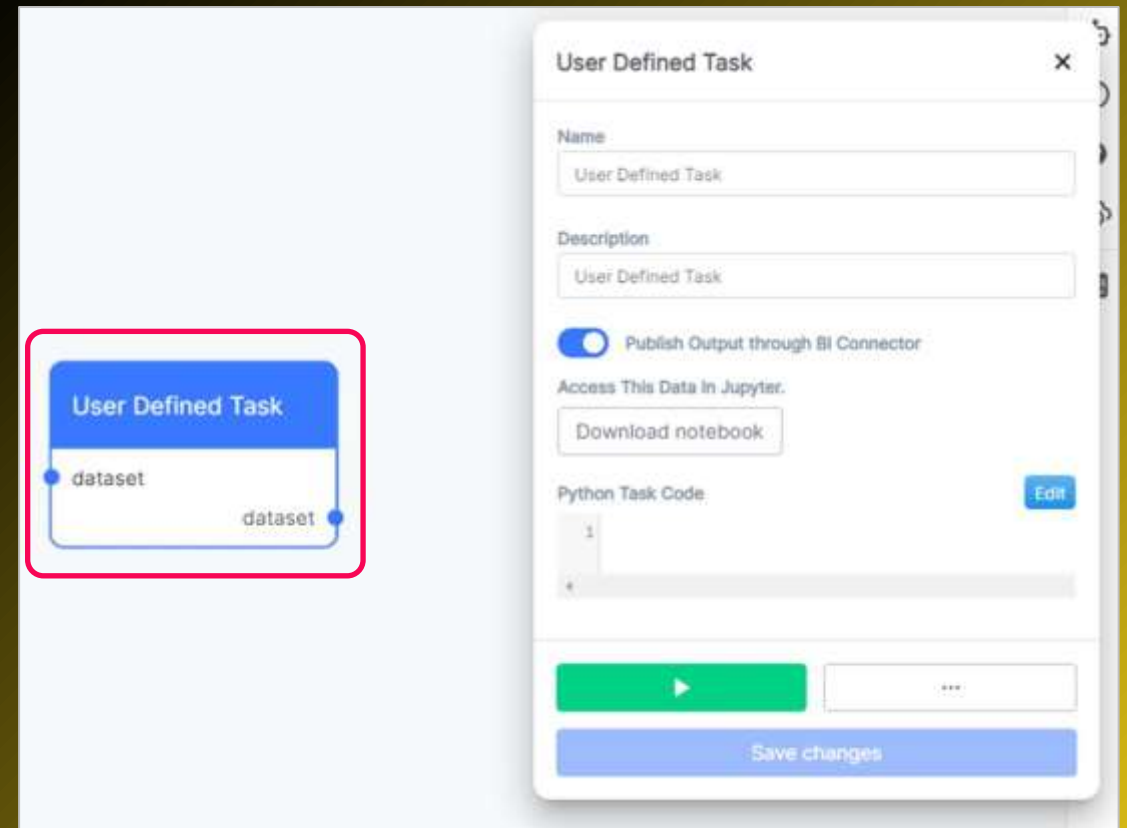
# Model customization

Extend the built-in library of models

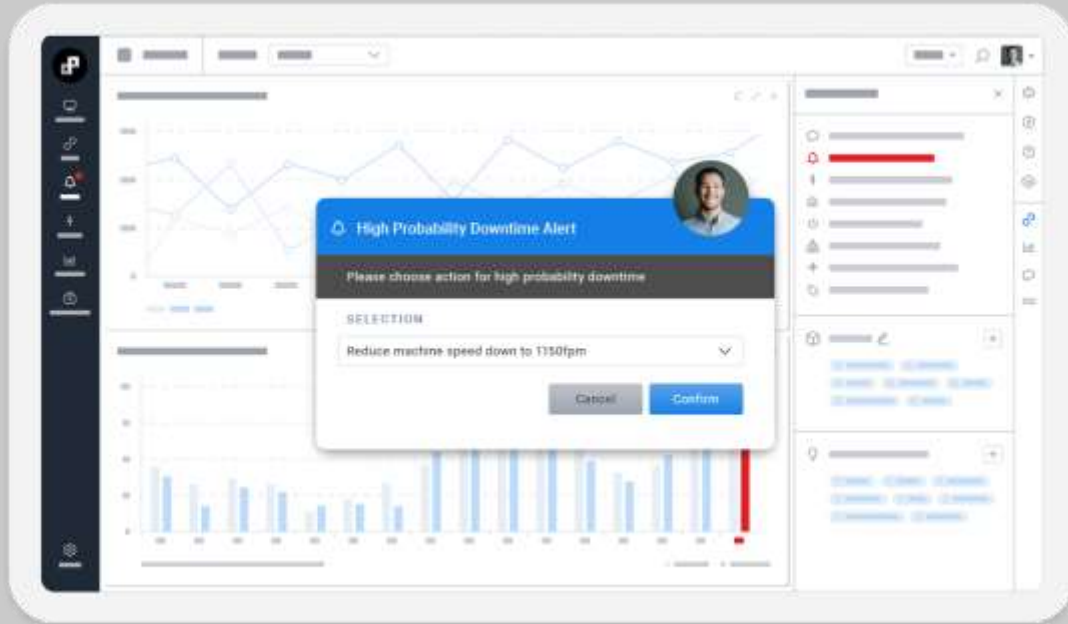
- Add user defined tasks to extend standard models
  - Verification of model task output
  - Custom visualizations, Python coding
- Add user defined training blocks:
  - Support applying custom algorithms to train data
  - Allow selecting specific columns to train
  - Create "derived" columns to the training input dataset



Flexibility configure your models with User Defined algorithms and transforms







# Intelligent alerts & actions

## Notifications for abnormal conditions

- Deploying intelligent alerts
- Creating logical workflows
- Automating actions
- Delivering action awareness views



Intelligent alerts and automated actions can be delivered each time a process is operating outside of normal conditions.

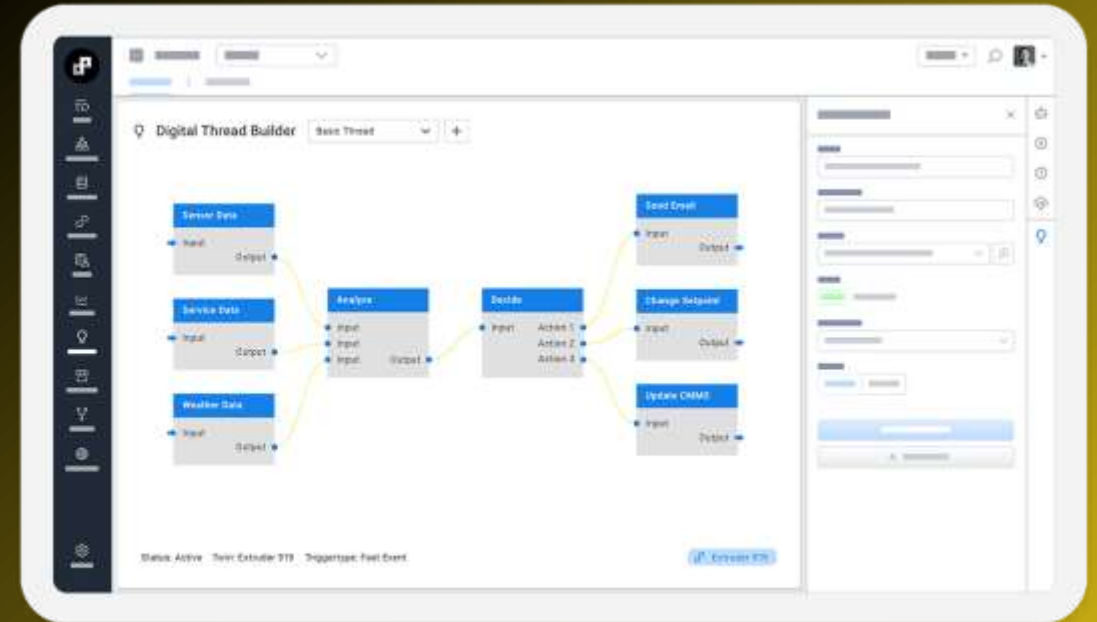
# Customizable digital threads

Logical workflows to support operations

- Streamlined, no-code logical workflows
- Automated calculations and expressions
- Triggers for specific actions or activities
- Notifications via email and SMS
- Automatic and continuous thread execution



The actions represented by a digital thread calculation can trigger specific actions or activities



AVEVA Advanced Analytics has proven that it can deliver success

Typical deployments enjoy a 10x ROI on their subscription investment



**12%**

Improvement in line  
uptime



**100%**

First-pass quality



**4%**

Reduction in energy  
costs

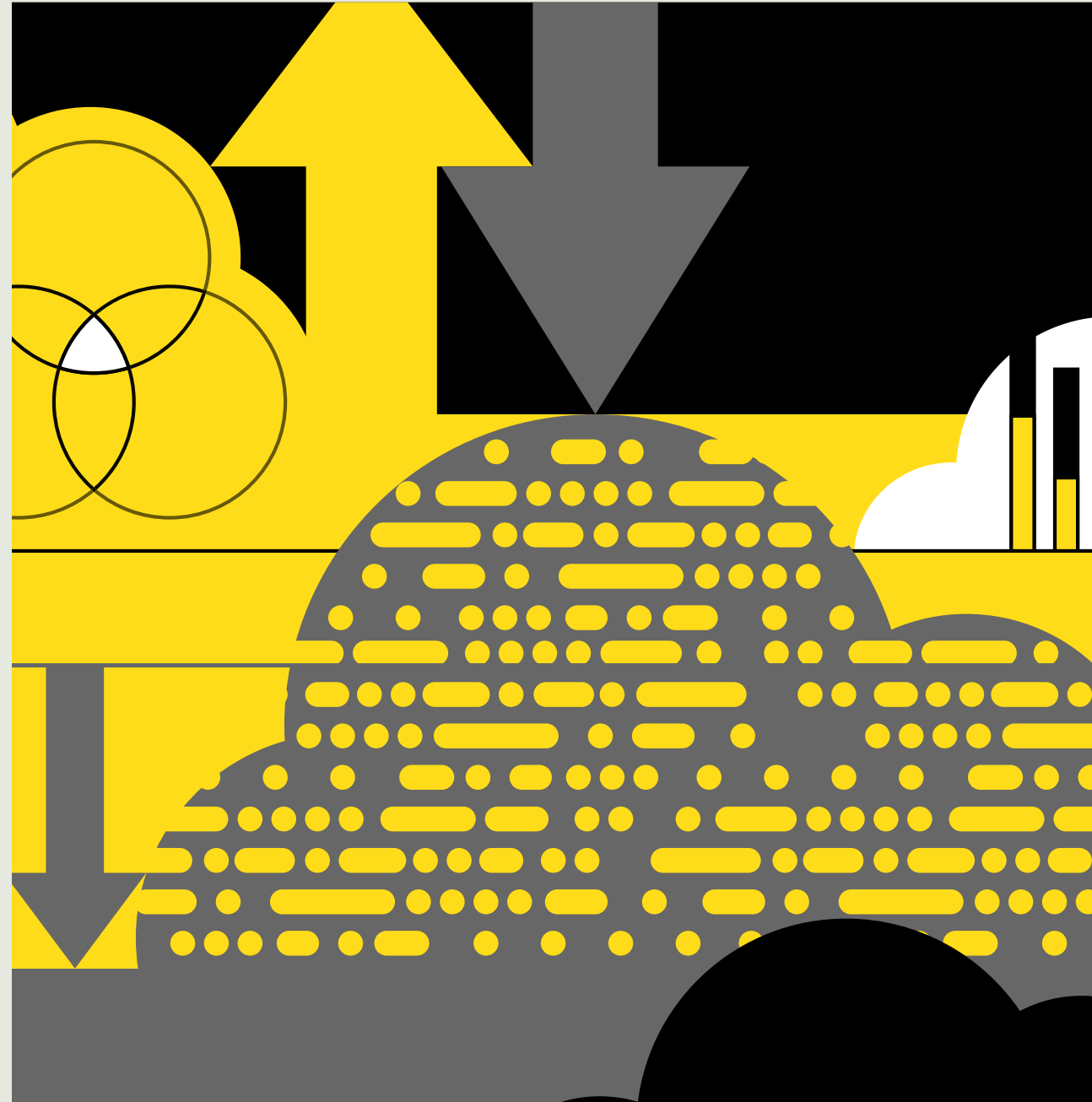


**90%**

Reduction in hardware,  
development, and  
consulting costs



How can you get  
started with  
CONNECT Data  
Services?

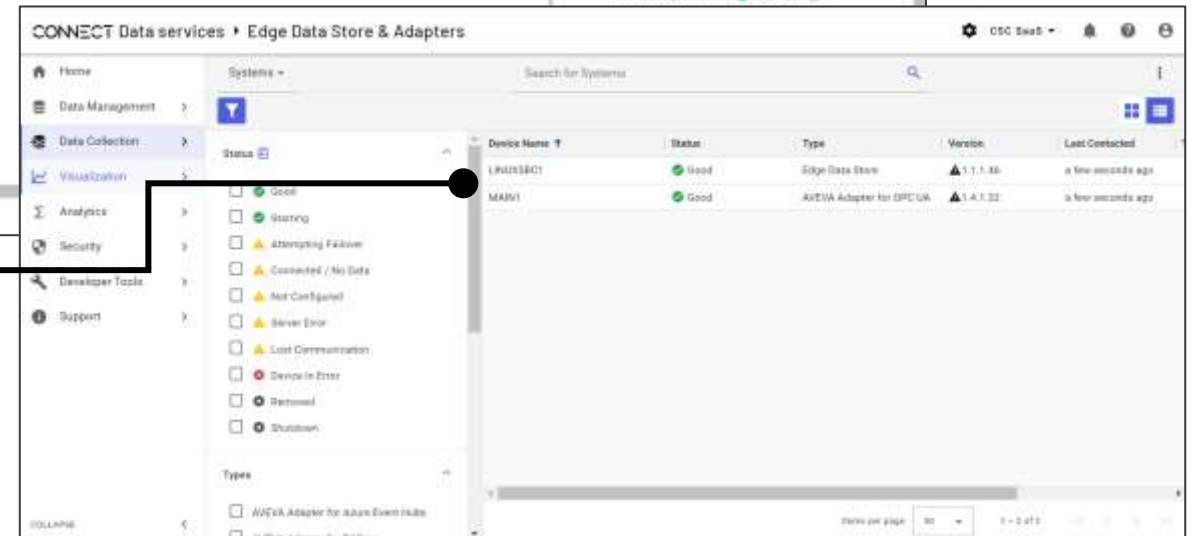


# 1: Securely stream on-premises data into your cloud tenant

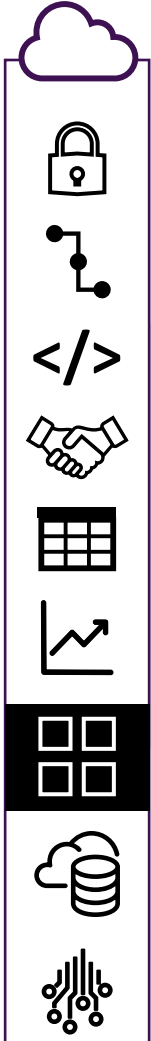
## Data Connectivity

1. Download and install the **Transfer Agent** to sync live data to the cloud from AVEVA PI Servers
2. Deploy AVEVA Adapters and **Edge Data Store** to collect data from devices directly into the cloud
  - With support for BACnet, DNP3, Modbus TCP, MQTT, OPC UA, RDBMS, structured event files, and Azure Event Hubs

*Data can also be synced from AVEVA Historian + AVEVA MES*



## 2: Create or import asset and metadata contextualization



### Assets

CONNECT Data services ▶ Asset Explorer

Home | Ass... | Search for Assets | + Add Asset | (Site 512) IMU - Rotating Machinery Chassis 1

Data Management | Data Collection | Visualization | Analytics | Security | Developer Tools | Support

Filter facets

Status

- Good
- Warning
- Bad
- Unknown

Asset Type

- (Site 512) Accelerometer Template
- DataCollectorService
- StorageHealth
- OPC UA Server Type T
- DataCollectorHealth

Owner

Metadata

Property	Last Value	UOM	Timestamp
<input type="checkbox"/> Y-axis acceleration   SystemState...			7/29/24 1:
<input type="checkbox"/> Y-axis acceleration   DigitalState...			7/29/24 1:
<input checked="" type="checkbox"/> Z-axis acceleration   Value	0.015		7/29/24 1:
Z-axis acceleration   IsQuestiona...	false		7/29/24 1:

Asset Type: (Site 512) Accelerometer Template

Acceleration readings from a large rotating mac...

Y-axis acceleration | Value | Y-axis acceleration | Value

12:15 | 12:30 | 12:45 | 01 PM | Now

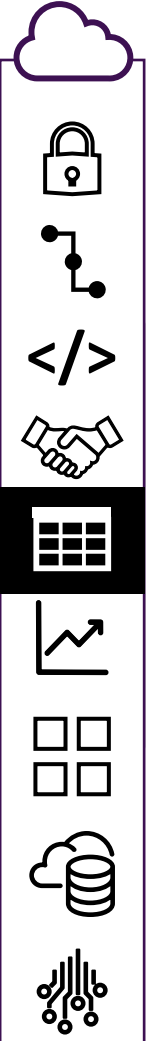
Last 1 hour

Organize and group your cloud data streams, and combine them with:

- **Static metadata** (Region: North America, Wind farm: Big Buffalo Wind Farm, Asset Type: Wind Turbine, Manufacturer: Truvala, Model: T65-2MW, ...)
- **Stream reference properties** (Active power, expected power, operating state, etc.)
- **Asset statuses** (stream property values mapped to status: good, warning, bad)



# 3: Group and shape data into user- and app-friendly Data Views



## Data Views

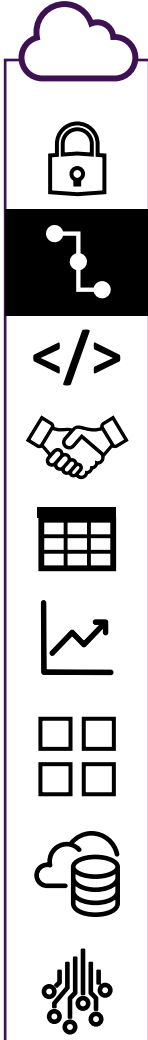
The screenshot shows a 'DATA VIEW' interface with a table of data and a gallery of visualization options. The table has columns for 'Timestamp', 'Mass acceleration value', 'Frame acceleration value', and 'G-force size'. The gallery includes various chart types such as bar charts, line graphs, pie charts, and a heatmap.

Timestamp	Mass acceleration value	Frame acceleration value	G-force size
Jul 26, 2024, 10:00:00 AM	0.999999	0.999999	0.999999
Jul 26, 2024, 10:00:01 AM	0.999999	0.999999	0.999999
Jul 26, 2024, 10:00:02 AM	0.999999	0.999999	0.999999
Jul 26, 2024, 10:00:03 AM	0.999999	0.999999	0.999999
Jul 26, 2024, 10:00:04 AM	0.999999	0.999999	0.999999
Jul 26, 2024, 10:00:05 AM	0.999999	0.999999	0.999999
Jul 26, 2024, 10:00:06 AM	0.999999	0.999999	0.999999
Jul 26, 2024, 10:00:07 AM	0.999999	0.999999	0.999999
Jul 26, 2024, 10:00:08 AM	0.999999	0.999999	0.999999
Jul 26, 2024, 10:00:09 AM	0.999999	0.999999	0.999999
Jul 26, 2024, 10:00:10 AM	0.999999	0.999999	0.999999
Jul 26, 2024, 10:00:11 AM	0.999999	0.999999	0.999999
Jul 26, 2024, 10:00:12 AM	0.999999	0.999999	0.999999
Jul 26, 2024, 10:00:13 AM	0.999999	0.999999	0.999999
Jul 26, 2024, 10:00:14 AM	0.999999	0.999999	0.999999
Jul 26, 2024, 10:00:15 AM	0.999999	0.999999	0.999999
Jul 26, 2024, 10:00:16 AM	0.999999	0.999999	0.999999
Jul 26, 2024, 10:00:17 AM	0.999999	0.999999	0.999999
Jul 26, 2024, 10:00:18 AM	0.999999	0.999999	0.999999
Jul 26, 2024, 10:00:19 AM	0.999999	0.999999	0.999999
Jul 26, 2024, 10:00:20 AM	0.999999	0.999999	0.999999

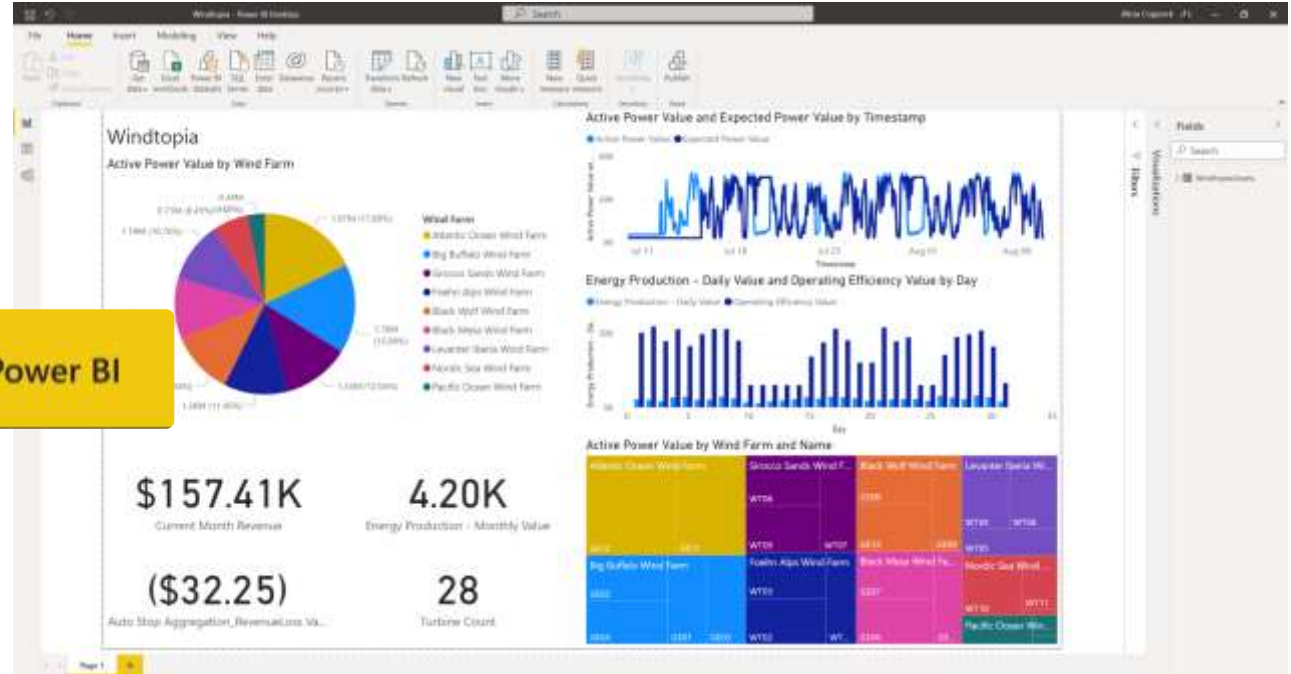
Create analysis-ready data sets in the cloud with our point-and-click, no-code Data View builder.

- Data Science Tools & Data Exploration
- Data Science via Code
- Partners & Apps
- Cloud Platforms

# 4: Import data into Power BI using the native Power BI connector



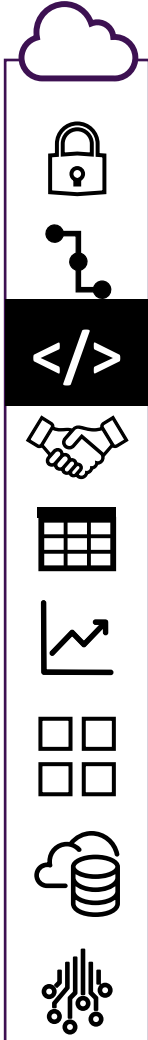
## Power BI Connector



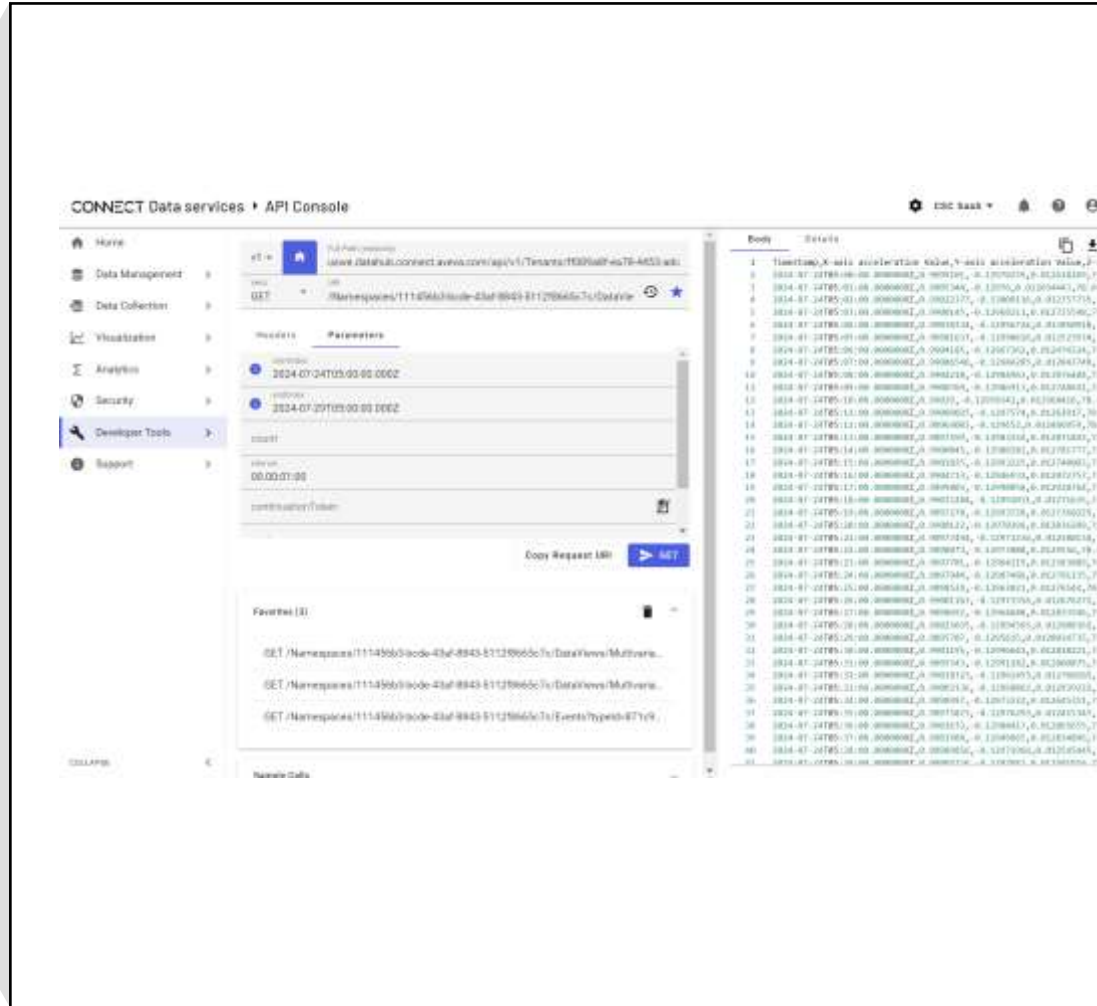
- ✓ Import cloud Data Views into Power BI
- ✓ Retrieve both stored & interpolated data
- ✓ Get started in minutes, with zero code required
- ✓ Connect Power BI Desktop *and* Power BI Service (through On-Premises Data Gateway)



# 5: Use the cloud REST API to connect additional apps and tools



REST API



C#  
Python  
Java  
NodeJS  
Angular  
Grafana



<https://github.com/AVEVA>

## Enabling Custom Apps



Custom Development



Partner Applications



Data Pipelines & Workflows



Machine Learning

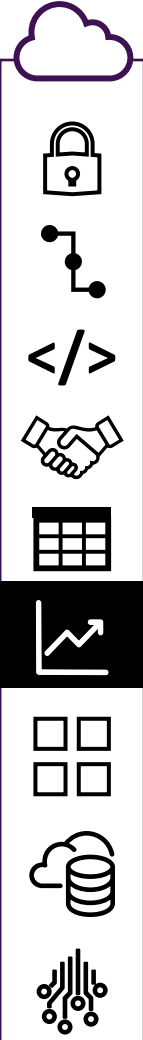


Collaboration Tools



Business Intelligence

# 6: Grant users access to quick trending in the cloud



## Trending

### Deliver enterprise-class browser-based trending to your users:

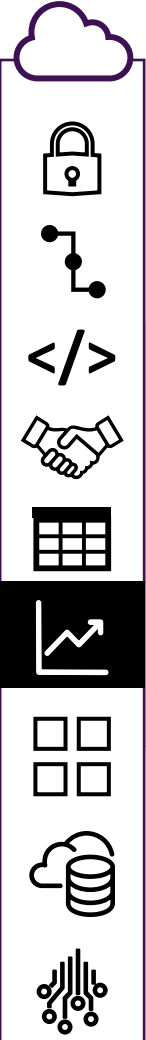
- ✓ Intuitive trend interactions
- ✓ Stream & asset searches
- ✓ Stacked and single trending
- ✓ Trend summary calculations
- ✓ Min/max easy cursors
- ✓ Multi-cursor delta summaries
- ✓ Trend sharing
- ✓ Configuration via URL parameters
- ✓ String & enum trending
- ✓ Seamless contextual navigation from Asset Explorer
- ✓ Asset property trending & asset swapping



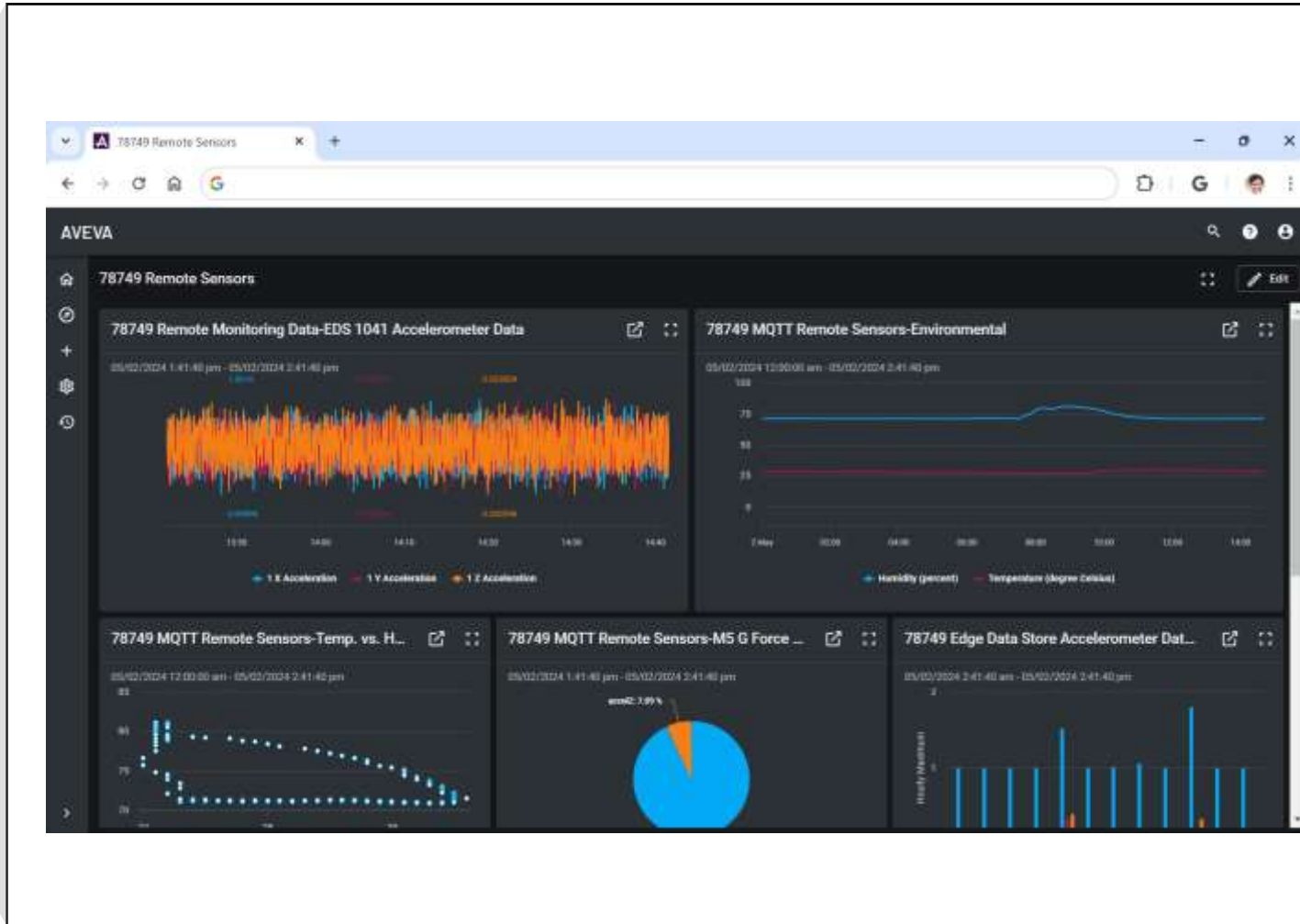
*Share trend workspaces via single-click URL generation*

<https://datahub.connect.aveva.com/tenant/b5b83eaa-a674-4a0b-9acd-e343dbb1b6d8/trend?origin=1;b5b83eaa-a674-4a0b-9acd-e343dbb1b6d8;euno.datahub.connect.aveva.com;63a7020f-e047-4279-8dea-c71d36df747d&trace=a;1;a083e9bb-47a9-47bf-a5eb-c7b4ea8cef28;Active%2520Power;Value;%25231A76D9&trace=a;1;a083e9bb-47a9-47bf-a5eb-c7b4ea8cef28;Active%2520Power%257CPredicted;Value;%2523DC7300&trace=a;1;a083e9bb-47a9-47bf-a5eb-c7b4ea8cef28;Wind%2520Speed;Value;%2523D28CD2&mode=multiple&selectedOrigin=1&selectedTrace=null;&timeRange=last2Days>

# 7: Create rich data dashboards in CONNECT Visualization services



## Visualization



**Add CONNECT Visualization services to allow creating real-time, cross-platform dashboards**

- Easily manage your operations and assets from anywhere, at any time.
- Improve asset reliability and operational performance by receiving key data within the context of your business

**Unlock critical data:** Access contextualized data in a single cloud environment to gain operational insights.

**Increase collaboration:** Provide workers with a single source of truth for better, faster decisions.

**Improve asset reliability:** Gain asset performance insights and respond to anomalies earlier.

**Drive operational performance:** Fully understand your operations with a digital twin.

# 8: Set up streaming cloud-based calculations and ML modeling



```
1 // Calculate the max across all axes, and save this as a new stream
2 Output = Math.Max(x_acceleration, Math.Max(y_acceleration, z_acceleration));
3
4 // Compare each axis, identify which axis has the actual peak, and save this as a new stream
5 Output_2 = "";
6
7 if (x_acceleration > y_acceleration && x_acceleration > z_acceleration) {
8     Output_2 = "x-axis";
9 }
10 else if (y_acceleration > x_acceleration && y_acceleration > z_acceleration) {
11     Output_2 = "y-axis";
12 }
13 else if (z_acceleration > x_acceleration && z_acceleration > y_acceleration) {
14     Output_2 = "z-axis";
15 }
16 else {
17     Output_2 = "All accelerations equal";
18 }
19
20
```

Run equations, KPI calculations, limit tests, and custom expressions in the cloud calculation engine

- ✓ Operate on data from multiple on-premises data sources at once
- ✓ Drive real-time cloud-based **notifications**
- ✓ Save calculated values back into the cloud data store

Next, use our library of AI and ML model templates to perform true predictive and prescriptive analysis

- ✓ Analyze multiple input variables in order to optimize energy usage
- ✓ Proactively detect **anomalies** in multiple sets of data streams
- ✓ Predict product **quality** and process **throughput** in real-time



# And even set up controlled data sharing with other organizations



## Communities

### Via Data Services Communities: a more secure way to share operational data



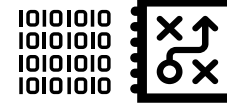
Achieve a more secure way of sharing your data



Securely manage users in your AVEVA CONNECT account



Easily connect to your trusted business partners in an AVEVA CONNECT Data services community



Gain control and transparency over your shared data



optional

Natively integrate with AVEVA PI Server & AVEVA Historian & AVEVA MES



Scale your sharing to many business partners

# What can this look like?

*When applied to real industrial data*

- Home
- Data Management >
- Data Collection >
- Visualization >
- Analytics >
- Security >
- Developer Tools
- Support

Filter Agents... MAIN1

Description ↑	Status	Version	Data Archive	AF Server	Region
(Site 512) MAIN1 Agent	Good	2.2.1567.0	main1	MAIN1	north

Download Agent

### (Site 512) MAIN1 Agent

Manage Agent | Transfer Metrics

#### Agent Overview

Agent Description	(Site 512) MAIN1 Agent
Agent Namespace	CONNECT
Agent Status	Registered
Agent Version	2.2.1567.0
AF Server Index Status	Succeeded
PI Points Index Status	Succeeded
Communication Time	Jul 12, 2024, 10:10:56 AM

#### Transfer Overview

Transfer Name	Transfer 01
Transfer Description	For Site 512. Author: D. Lopez
Transfer Status	Started
Current Activity	Sending Streaming Data
Last Modified	Jun 25, 2024, 2:10:53 PM

[View/Edit Transfer](#) [Remove Transfer](#)

### Agent Installer Download

Latest Version (64-bit): 2.2.1567.0  
Release Date: Jan 18, 2024

[Download](#)

[User Guide](#)

[Cancel](#)

Connect to the cloud with a point-and click Transfer, and zero custom coding

- Home
- Data Management >
- Data Collection >
- Visualization >
- Analytics >
- Security >
- Developer Tools >
- Support >

Ass... Search for Assets

(Site 512) Modbus W412E 1  
Live data from a screw-terminal Modbus...

(Site 512) W1 HEM Power M...  
Real-time electrical consumption data, al... Remote monitoring via an MQTT ...

78749 Edge Data Store A...  
Real-time data via a USB accelerometer, ...

78749 EI IloT Module 01  
Battery-powered IloT module used for re...

78749 Long-Term Weath...  
For decades-spanning analysis of weathe...

78749 MQTT Accelerome...  
Batch reactor chassis monitoring via an ...

78749 MQTT Ambient Se...  
Gathered in real-time via a remote install...

78749 OPC UA Server Se...  
An OPC UA server connected to real-time...

Area B Area C

Store and organize real-time points and asset models in the cloud

### (Site 512) W1 HEM Power Meter 1

Real-time electrical consumption data, along with calculated streams fr...

Asset Type: <None>

Property	Last Value	UOM	Timestamp
Power - Phase A   IsAnnotated	false		7/12/24, 10:30
<input type="checkbox"/> Power - Phase A   SystemStateC...			7/12/24, 10:30
<input type="checkbox"/> Power - Phase A   DigitalStateNa...			7/12/24, 10:30
<input checked="" type="checkbox"/> Power - Phase B   Value	216.000	W	7/12/24, 10:30
Power - Phase B   IsQuestionable	false		7/12/24, 10:30

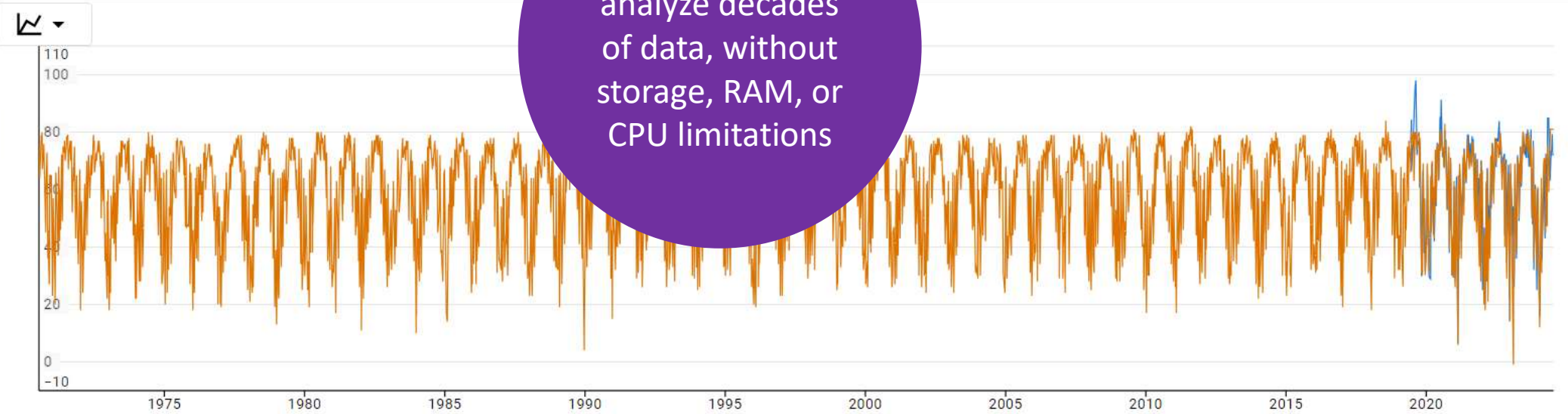
Power | Value (W) x Power - Phase A | Value (W) x



# CONNECT Data services ▸ Trend

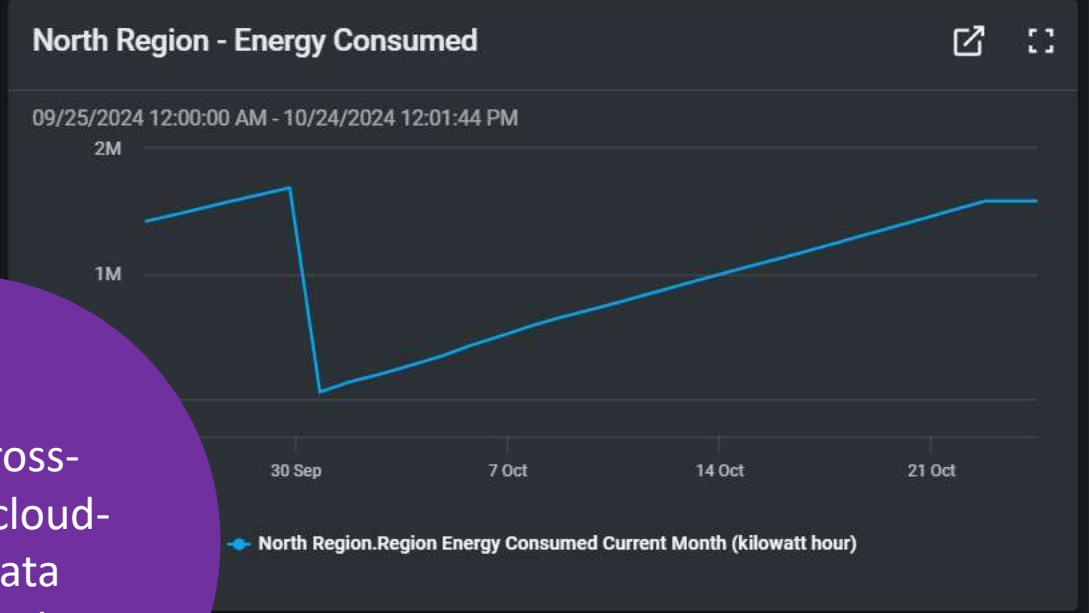
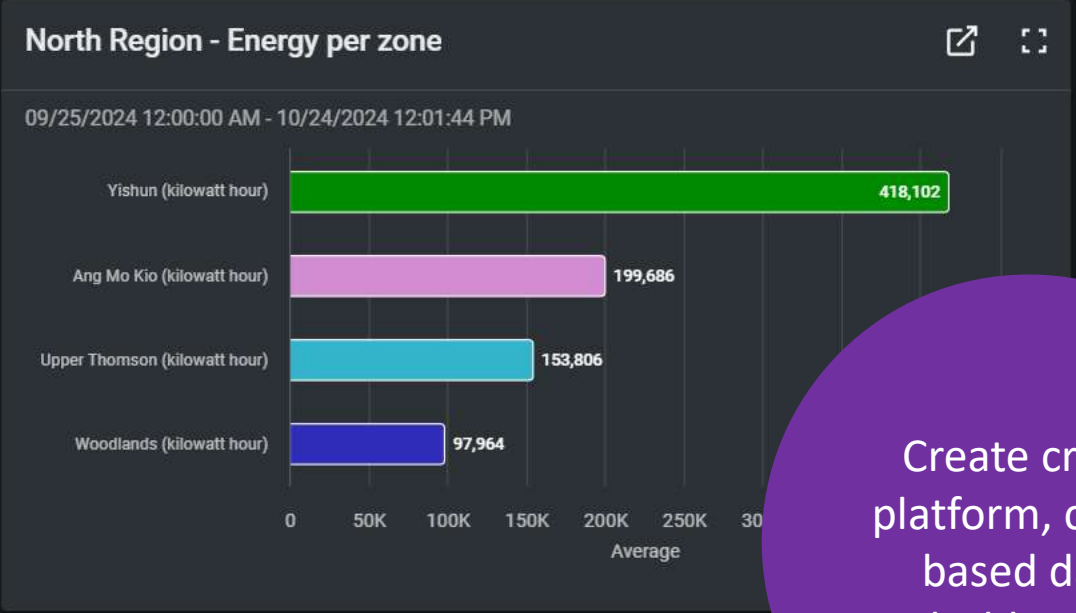
- Home
- Data Management >
- Data Collection >
- Visualization >**
- Analytics >
- Security >
- Developer Tools >
- Support >

Trend and analyze decades of data, without storage, RAM, or CPU limitations

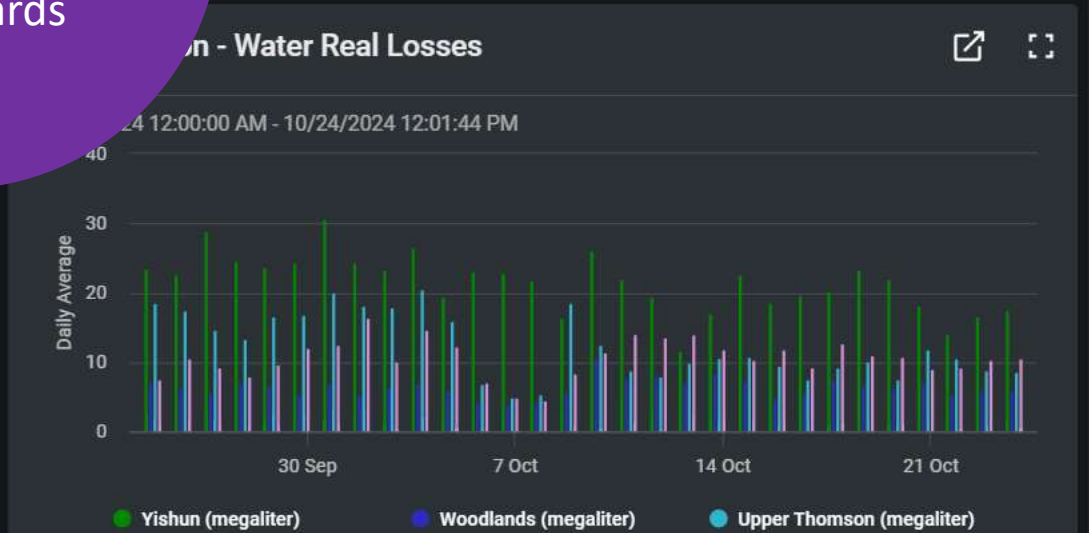
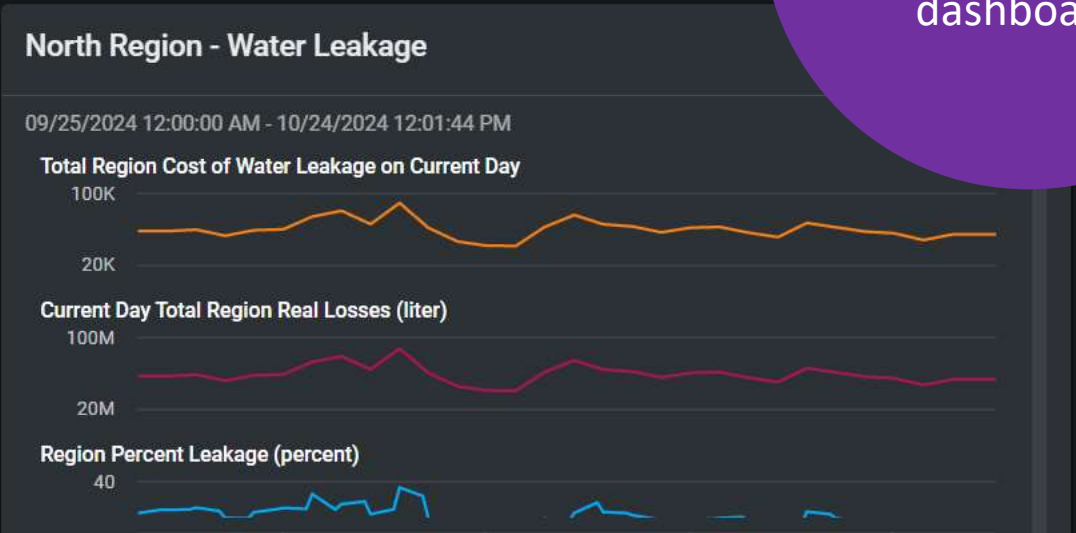


Jul 12, 1970, 12:00:00 PM to Jul 12, 2024, 12:17:56 PM

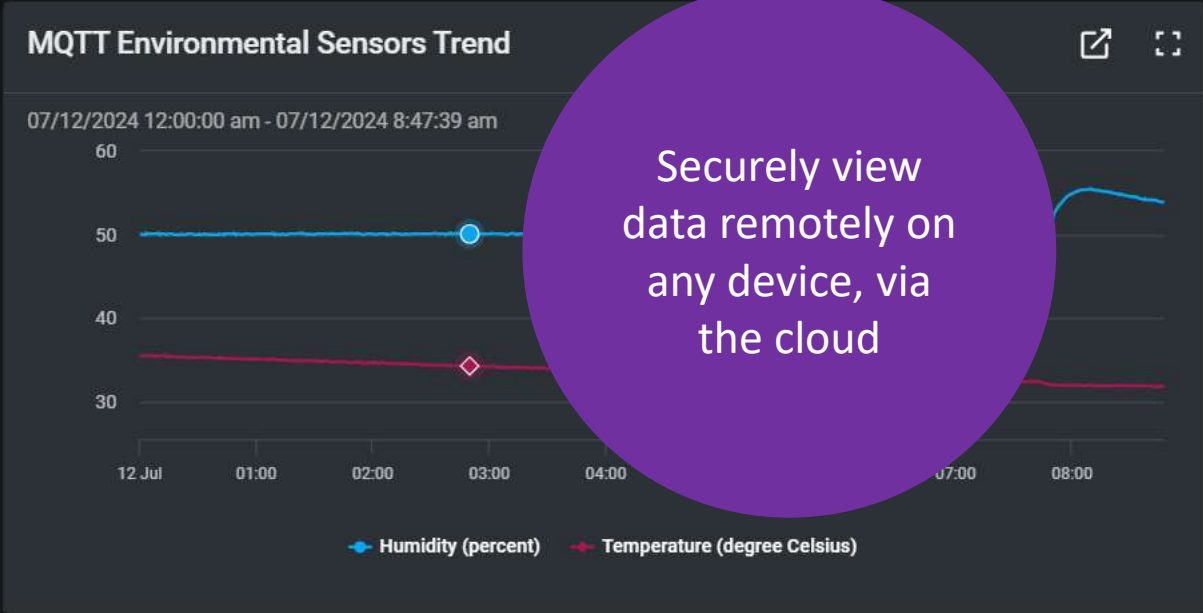
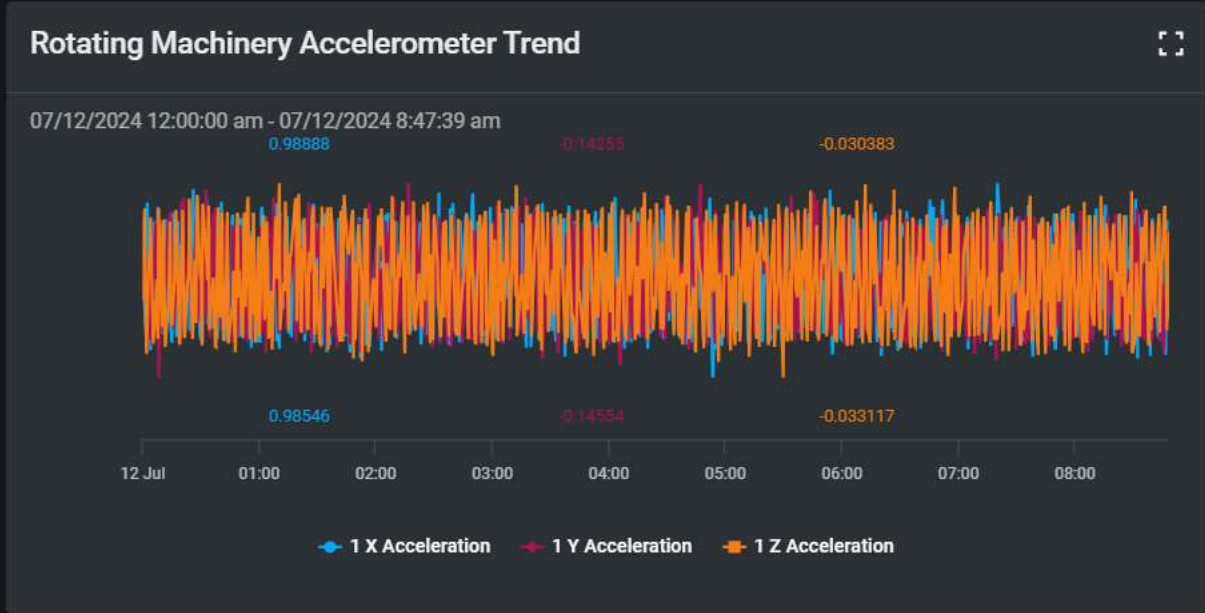
<input checked="" type="checkbox"/>	Name	Timestamp	Value	UOM	Min	Max	Avg	Total	
	DL WS 1550 Daily Minimum Temperature								CONNECT
<input checked="" type="checkbox"/>	Value	Jul 11, 2024, 12:00:00 AM	72.1	°F	6.3	98.036	60.278	111,494.731	
	Austin TX Daily Minimum Temperature								CONNECT
<input checked="" type="checkbox"/>	Value	Jul 11, 2024, 12:00:00 AM	81	°F	-1	84	58.908	1,161,613....	



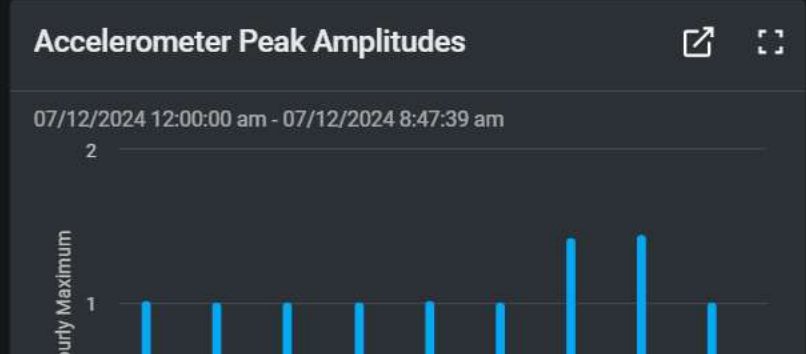
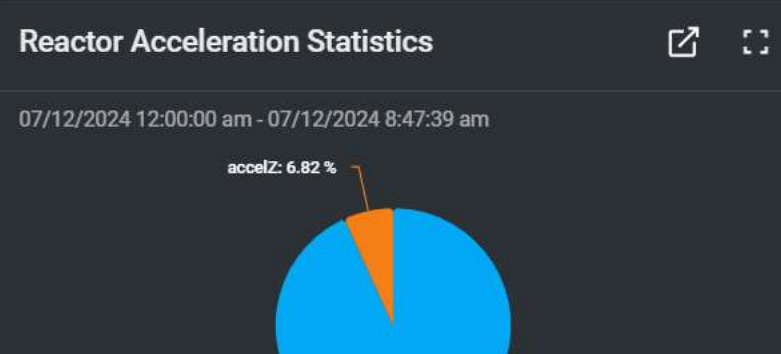
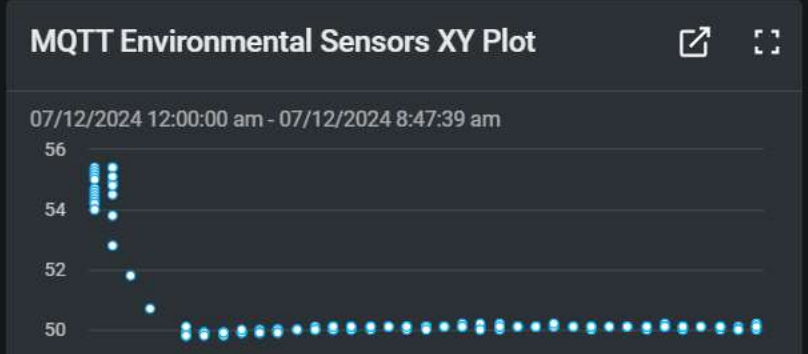
Create cross-platform, cloud-based data dashboards



### (Site 512) Remote Sensors Dashboard



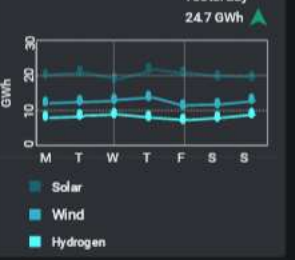
Securely view data remotely on any device, via the cloud



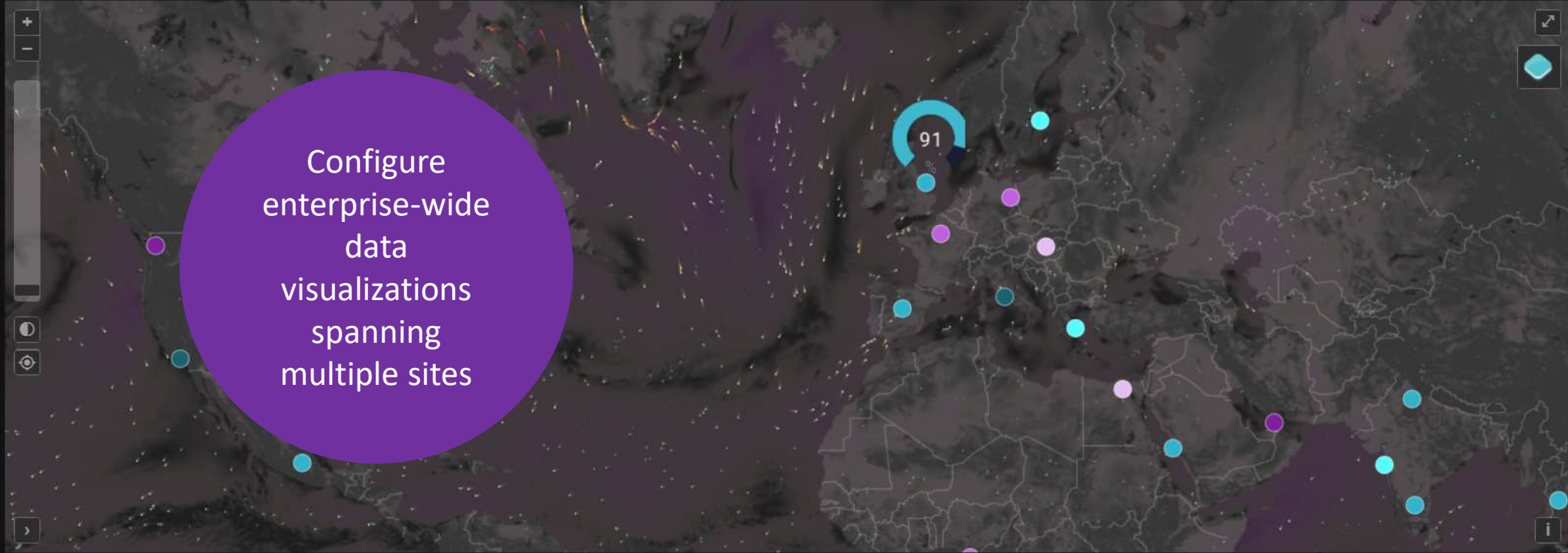
Total Generation (YTD)



Renewable

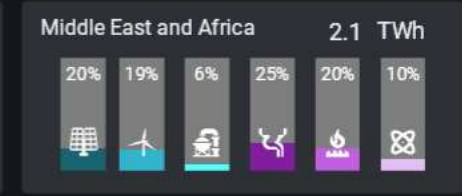
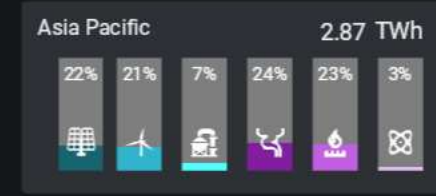
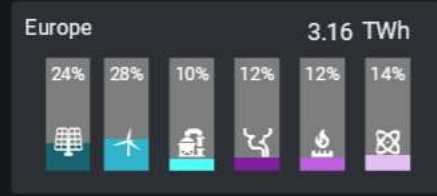
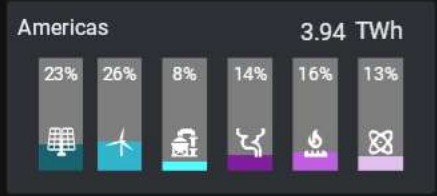


Non Renewable



Selected KPI: None (Size based on count)

Legend: Solar, Wind, Hydrogen, Coal, Gas, Nuclear



Configure Model

Train cloud-based AI models within mere minutes

Name	Description
Asset Anomaly Detection 1	None


**Problem To Solve**  
Detect Anomaly - Asset

**Twin**

Active?:  Last Training: Jun 10th, 2024 at 17:15 Data collected every: 0:30 Executes every: 0:30 Retraining every: N/A ● Model is executing


#	What data does	Property Input
1041	Accelerometer	<input checked="" type="checkbox"/> Active
1041	Accelerometer - Y	<input checked="" type="checkbox"/> Active
1041	Accelerometer - Z Gs.Value	<input checked="" type="checkbox"/> Active

What data should the Model consider?




Add Data

When should data be collected?




Set Timing

Validate the Model's configuration.




Evaluate Model

Start training a Model with your Twin's data.




Start Training

See what your Model found in your data.



Review Results

When should the trained Model run?



Operationalize Model

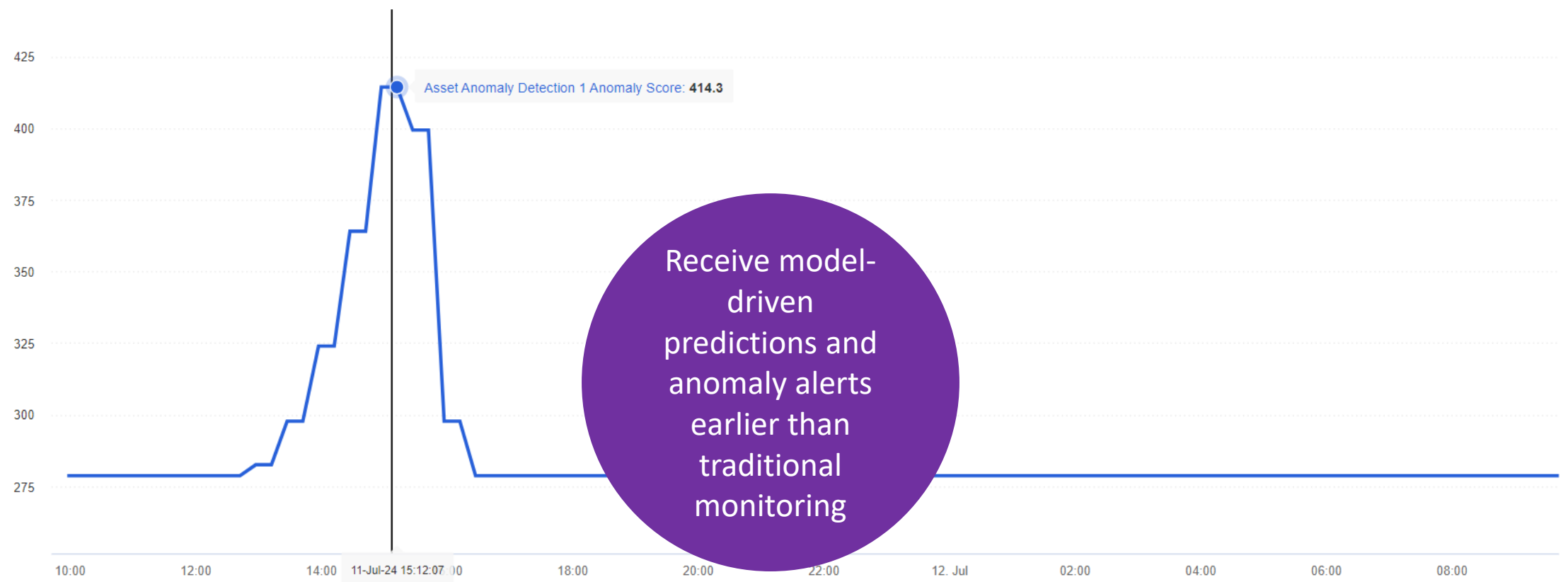
# Analyze

## ★ Model Anomaly Score

Computed using a Modeling and Analytics trained model on data from CONNECT data services

Time range: Jul 11th 09:42:07 — Jul 12th 09:42:07

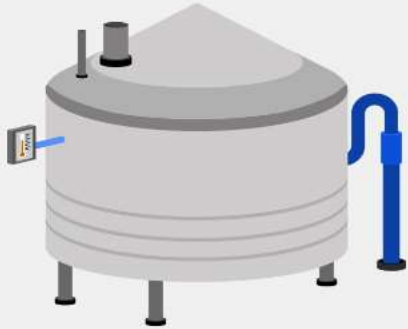
Actions



Asset Anomaly Detection 1 Anomaly Score

### Operator View

Status Page Dedicated to Control Performance Monitoring



### Melter

Start up Conditions

#### Current Operating Scenario

Current Product: **Regular**

#### Current Equipment State

Status: **Down**

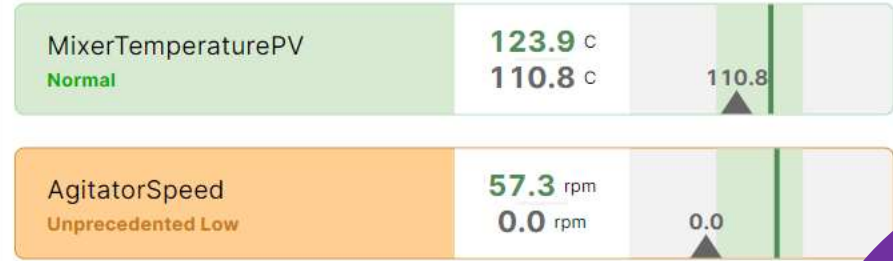
Temperature Setpoint: **23.3 C**

Agitator Setpoint: **0.0 rpm**

#### Syrup Dissolution Rate

Actual vs. Target Deviation: **16.50 %**

#### Recommended Operating Setpoints



#### Target Syrup Dissolution Rate vs. Actual



Receive predictions of recommended set points and configurations

# Why do industrial users choose CONNECT?

## Comprehensive, secure, user-friendly data management layer

It's easier to aggregate, store, enrich, access, analyze, and securely share real-time data to improve efficiency, sustainability and drive digital transformation

### Unique Strengths

Ready to use SaaS, <b>requires no development</b> or integration and can <b>start delivering value in hours</b> , not months	The <b>easiest path to get industrial operations data to the cloud</b> and optimized for OT data, at scale	Compatible with <b>any kind of sequential data</b> , with data stream <b>contextualization</b> to support users from any functional area	<b>Protection for control networks</b> with a separate data layer and one-way communication	A more <b>secure, multi-tenant way of sharing data</b> with granular control over what data is shared to which partners	A SaaS available via CONNECT and fully <b>managed by AVEVA</b> ; nothing for you to manage or maintain
------------------------------------------------------------------------------------------------------------------------------	------------------------------------------------------------------------------------------------------------	------------------------------------------------------------------------------------------------------------------------------------------	---------------------------------------------------------------------------------------------	-------------------------------------------------------------------------------------------------------------------------	--------------------------------------------------------------------------------------------------------

**It is purpose-built for OT, from the leader in industrial software solutions, ready for the enterprise**

It natively integrates with AVEVA PI System, AVEVA Historian, Edge Data Store, other data sources



# Committed to earning and maintaining your digital trust

- Learn more about our cybersecurity at our Trust Center: [trust.aveva.com](https://trust.aveva.com)

## Cloud System Status

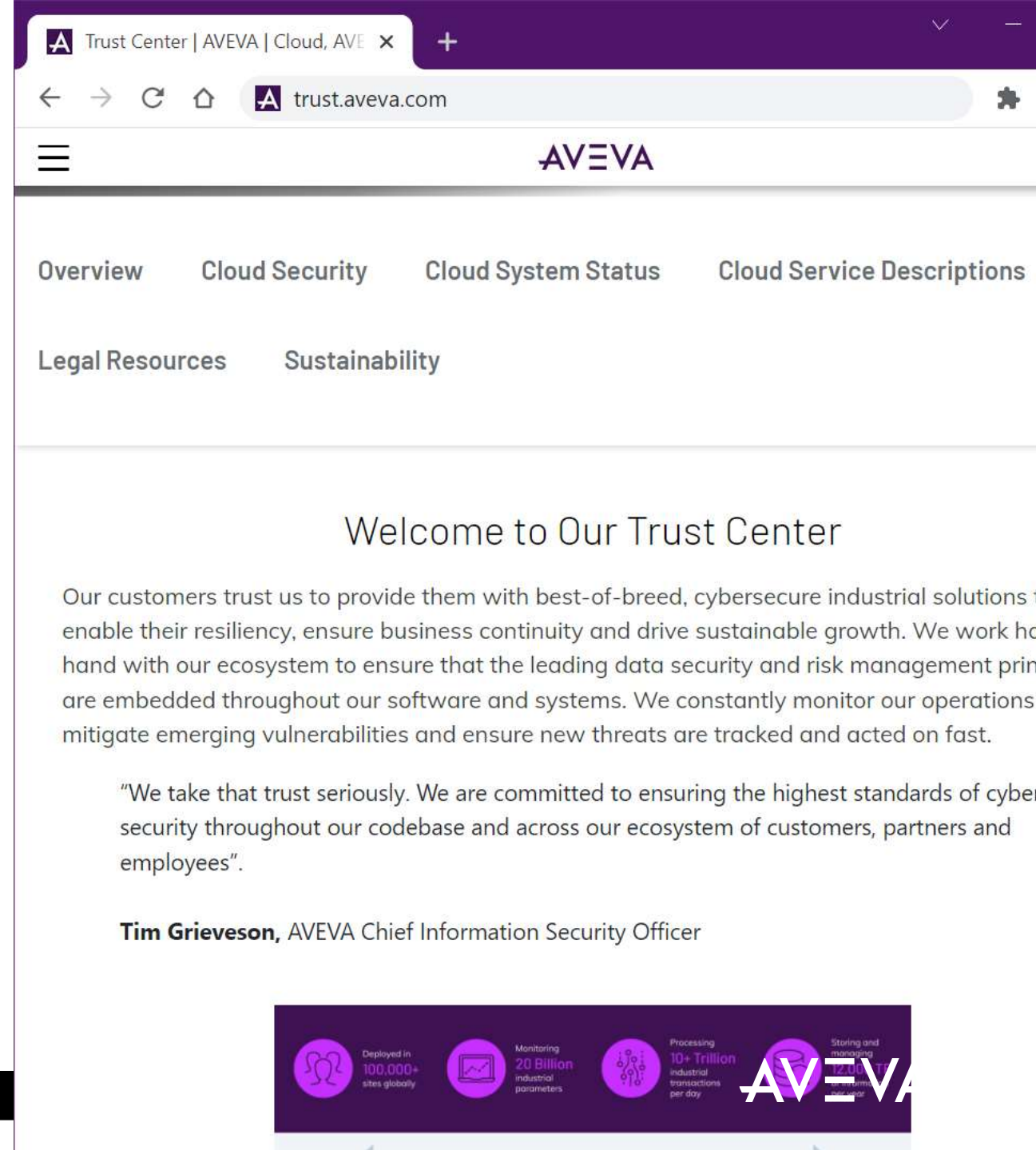
- Verify services availability and performance

## Cloud Security

- Data is always safe and secure. Learn what steps we take to ensure that: [Cloud CAIQ review](#)

## Legal Resources

- Review our services level agreement and other legal policies



# We are safeguarding your data in the CONNECT cloud

- As a fully managed cloud-native SaaS, CONNECT Data services is ready to use from day one.
- Back-end cloud software upgrades are handled for you, by AVEVA.
- With CONNECT Data services, **you're always running the latest, most secure software.**



24 / 7 / 365

*Currently, CONNECT Data services runs in three Azure regions: West US, West Europe, and Australia*

# CONNECT is designed specifically with cybersecurity in mind

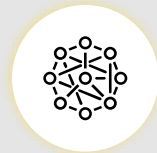
Security is “baked in” by AVEVA from the beginning

## Extensive Certification



### Continuous Monitoring

Proactive monitoring and security policies to identify abnormal behaviour.



### Encryption Everywhere

All data in motion and at rest encrypted using Advanced Encryption Standards (AES) 256 bit.



### Best in class, certified datacentres

Hosted on Azure and AWS datacentres globally. Compliance with numerous security standards.



### Enterprise Authentication & Authorization

SSO & federated identity access. Fine grained access control to data.





ZGlobal, along with its partner SVCE, uses CONNECT to simplify real-time data sharing in power operations

Simplified real-time data sharing between multiple organizations

Improved security, transparency, and trust.

Analysis of data aggregated by CONNECT has saved thousands of dollars on power purchases.





Centrifuge manufacturer worked collaboratively with monitoring service partner to share real-time performance data securely, enabling proactive maintenance and reducing downtime. Made possible with CONNECT.

Established secure, bi-directional data highway between partners

Service provider easily able to access real-time and historical data for analysis, decreasing diagnostic time and improving accuracy

Supports shift to predictive maintenance, estimated to deliver a reduction in downtime by up to 90%



# TENDEKA

Tendeka helps oil and gas producers continuously monitor subsurface conditions—to increase safety and optimize production.

“We now have data we can analyze and compare. We can offer our clients insights, perhaps detect the potential for early failure, or see events happening deep underground they otherwise can’t see.”

Andy Nelson  
Senior Software Engineer, Tendeka



AVEVA

# Hill's Pet Products

Historically, each change over required lab tests to confirm that the recipes specifications were being met.

Implement real-time predictive quality measures

Improved quality and significant improvement in yield

CpK improved by almost 30%

Increased production output and reduced waste



# Toray Plastics

Line instability causes off-quality product and leads to costly downtime

Combine subject matter experts with AVEVA Advanced Analytics' digital twin enabled industrial operations platform

A substantial reduction in downtime:

+90% uptime

\$500,000 savings annually

Monitoring 400+ line stability measures





# ERM

Previous technology platform required a number of different data collection, analysis and reporting approaches

Unify disparate data into one operating platform and implement real-time predictive operations center measures and processes

A greener planet, a proactive operations center and millions in annual economic benefit

30% reduction in time reporting

Significantly reduced asset and system downtime



# Resideo

Predicting home utility failures before they happen

Resideo's solution included sensors and gateways that collect data directly off of in-home appliances and uses TwinThread to develop predictive models of that data

From concept to commercially available service in six months

60% reduction in repair cycles

50% improvement in service technician utilization

50% improvement in customer retention



# CONNECT

Unifying the industrial ecosystem with data,  
AI and deep domain expertise for greater sustainability and efficiency

## **TRUSTED INTELLIGENCE**

Single source of truth for  
proven applications

## **ACTIONABLE INSIGHT**

Closing the loop for  
real-world impact

## **UNIFIED EXPERIENCE**

Hundreds of perspectives.  
One shared reality

## **EMPOWERED ECOSYSTEM**

Accelerating the network  
effect across the value chain

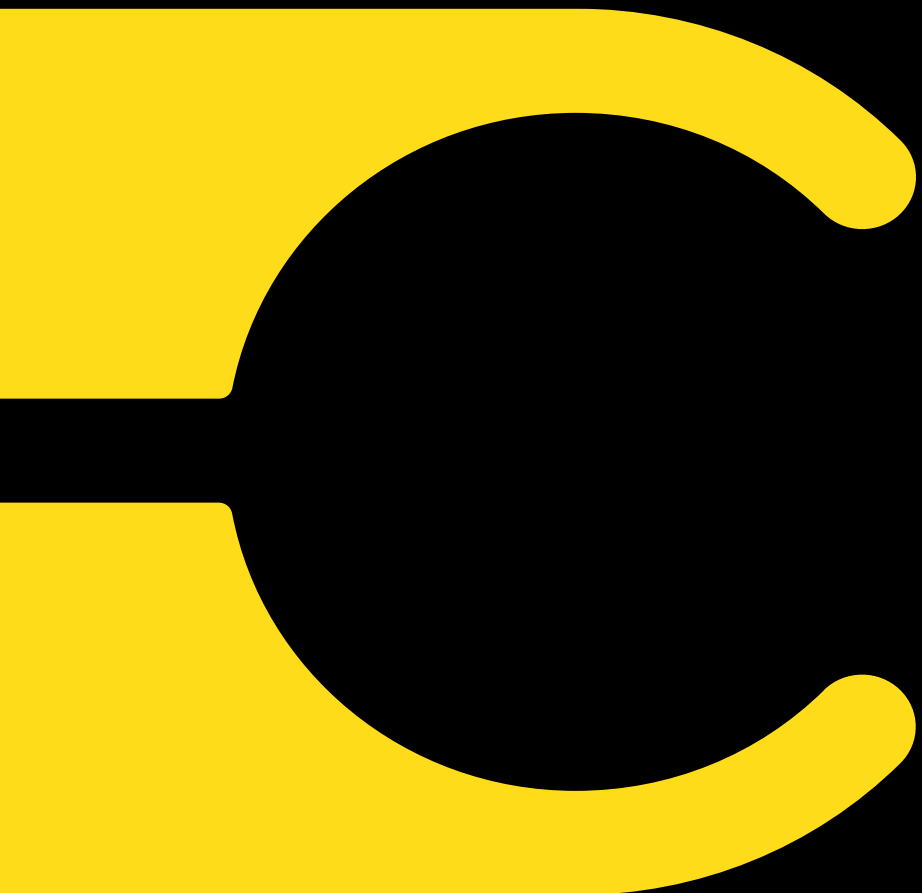
Thank you



CONNECT

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The Company shall not be obliged to disclose any revision to these forward-looking statements to reflect events or circumstances occurring after the date on which they are made or to reflect the occurrence of future events.



 [linkedin.com/company/aveva](https://www.linkedin.com/company/aveva)

 [@avevagroup](https://twitter.com/avevagroup)

#### ABOUT AVEVA

AVEVA is a world leader in industrial software, providing engineering and operational solutions across multiple industries, including oil and gas, chemical, pharmaceutical, power and utilities, marine, renewables, and food and beverage. Our agnostic and open architecture helps organizations design, build, operate, maintain and optimize the complete lifecycle of complex industrial assets, from production plants and offshore platforms to manufactured consumer goods.

Over 20,000 enterprises in over 100 countries rely on AVEVA to help them deliver life's essentials: safe and reliable energy, food, medicines, infrastructure and more. By connecting people with trusted information and AI-enriched insights, AVEVA enables teams to engineer efficiently and optimize operations, driving growth and sustainability.

Named as one of the world's most innovative companies, AVEVA supports customers with open solutions and the expertise of more than 6,400 employees, 5,000 partners and 5,700 certified developers. The company is headquartered in Cambridge, UK.

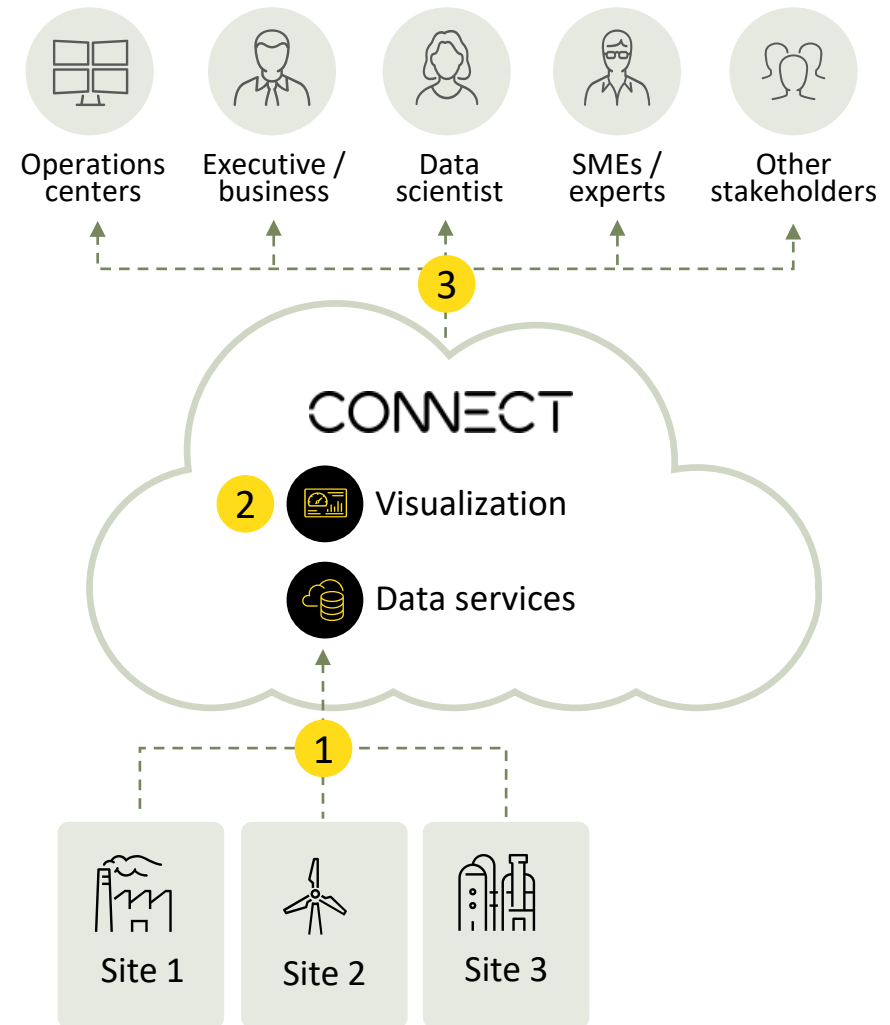
Learn more at [www.aveva.com](https://www.aveva.com)

# Use case: Aggregated data monitoring & reporting

1. Aggregate on-premises/process data into CONNECT data services
2. Leverage data and content for numerous dashboards and visual displays in the cloud. Or, share data with 3<sup>rd</sup> party tools like Microsoft Power BI or Tableau.
3. Access reporting across geographies and functions and customize dashboards based on business needs

## Results:

- Data sets and industrial context for tackling performance, operations reporting and other actionable requirements
- View equipment performance over a period of time, downtimes, utilization, OEE, and incidents, including potential alarms
- Drill down into specific events and detailed trends to understand total uptime and utilization impacts

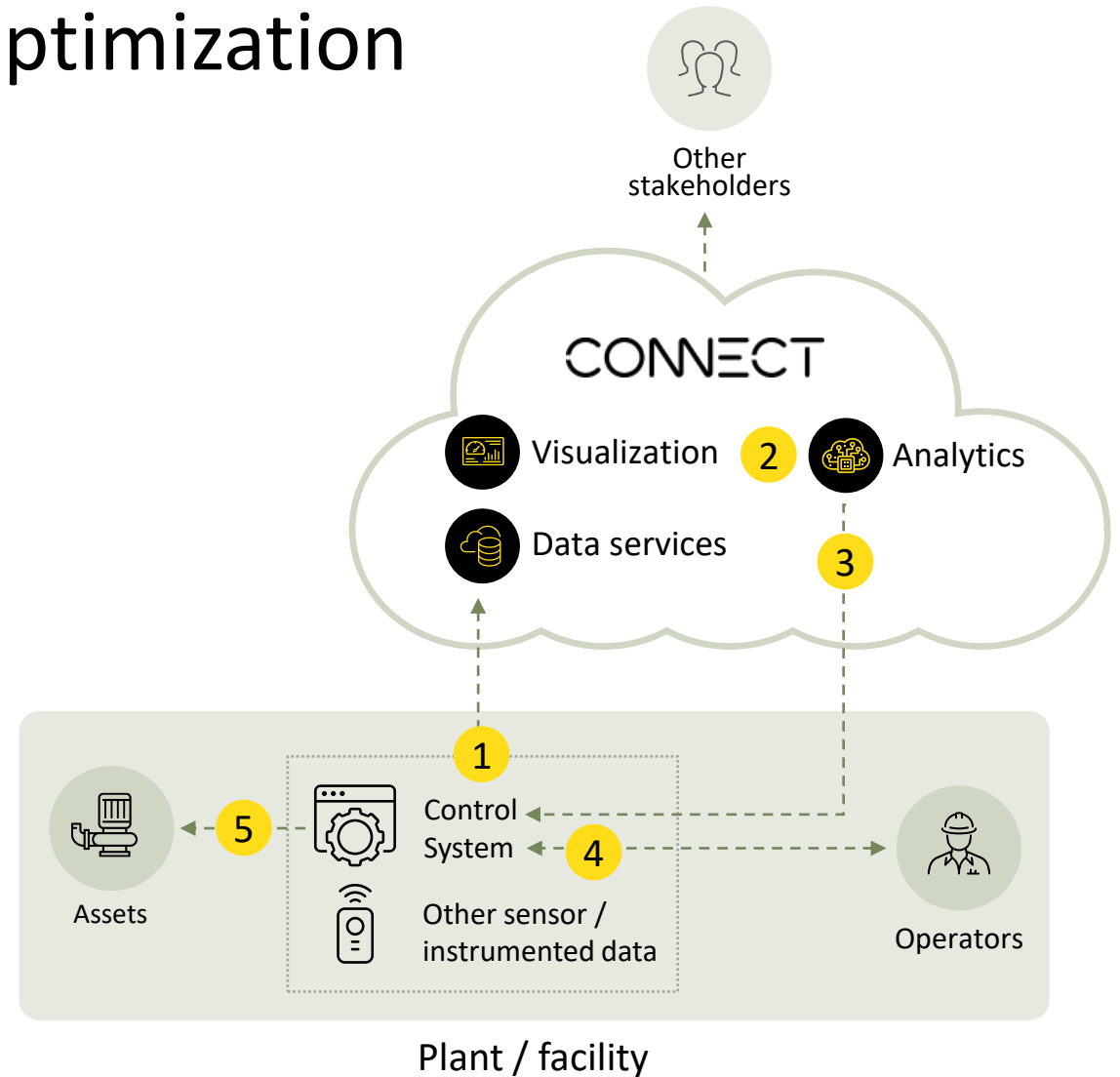


# Use case: Prescriptive setpoint optimization

1. Aggregate control system and other instrumented data into CONNECT data services
2. Predict operations performance and propose set point adjustments using AI/ML models to achieve desired performance targets
3. Suggested set point adjustments provided to the control environment
4. Accept set point guidance or make your own adjustment
5. Adjust assets at preferred cadence to maintain performance balance

## Results:

- Proactively manage energy use, performance parameters, product quality and other metrics through analytical guidance to operations
- Monitor and view data, trends and performance outcomes through CONNECT visualization or 3<sup>rd</sup> party tools



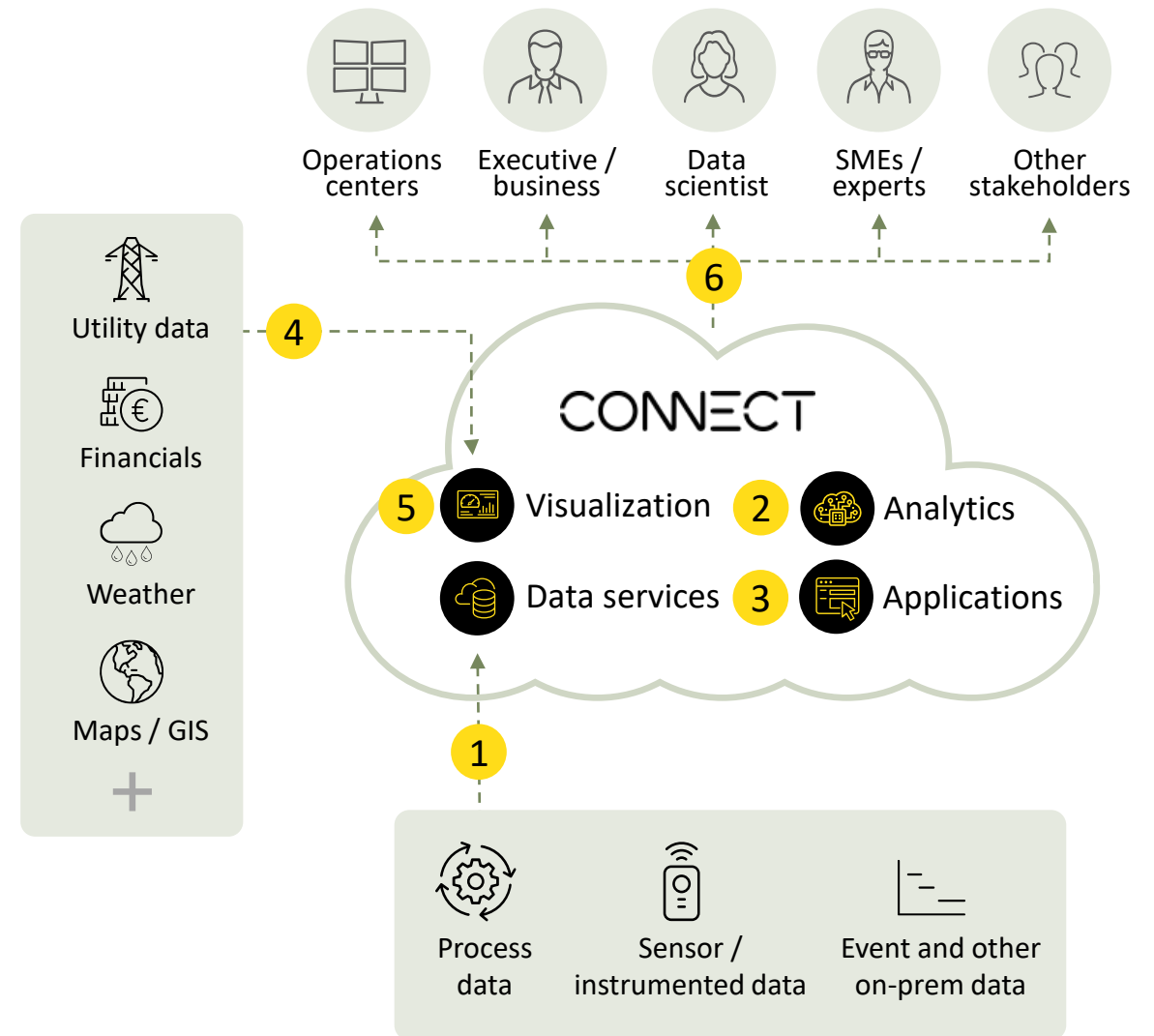


# Use case: Enterprise visualization

1. Aggregate on-premises/process data into CONNECT data services
2. Apply AI/ML to enrich aggregated data
3. Provide 1D, 2D, 3D, specialized content and other relevant industrial information through native CONNECT apps
4. Integrate 3<sup>rd</sup>-party data and content for enhanced insight
5. Leverage data, content and generative analytics across dashboards and visuals for a complete view of your industrial environments
6. Access reporting across geographies and functions and customize dashboards based on business needs

## Results:

- Comprehensive view of data sets and industrial context through a “single pane of glass”
- Addresses enterprise-level analytical, performance, reporting and other actionable requirements



# Use case: Data sharing

1. Aggregate edge and on-premises/process data into CONNECT data services
2. Create secure data communities and share data with external stakeholders. No transfer of data, access is granular and can be revoked at any time by the data owner.

## Results:

- Enables collaboration among stakeholders, sharing information and creating mutual business value
- Extends current investments with new solutions
- Supports innovative business models for solution providers

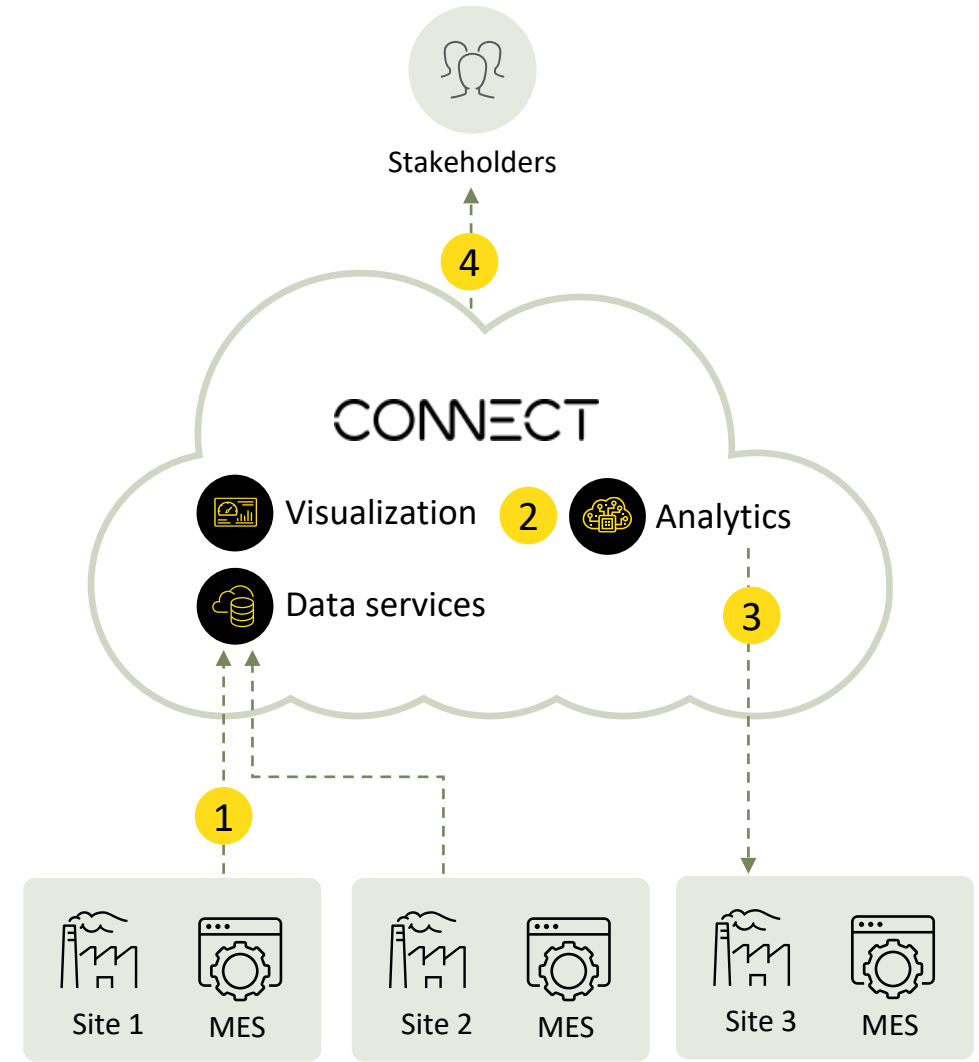


# Use case: Predictive downtime alerts

1. Aggregate MES production data and other lab data into CONNECT data services
2. Train AI/ML models on previous production runs to detect potential downtime causing conditions when producing a specific product
3. Suggested corrective action to operations teams based on detected conditions
4. Provide stakeholders with greater visibility to recommendations to avoid downtime when producing this product

## Results:

- Proactively manage production through analytical guidance to operations. Real-time alerts to and recommendations for avoiding downtime events.
- Monitor and view data, trends and performance outcomes through CONNECT visualization or 3<sup>rd</sup> party tools



# Use case: Predictive throughput

1. Aggregate MES production data and other lab data into CONNECT data services
2. Train AI/ML models to identify the perfect production rate conditions
3. Suggested corrective action to production line operations based on detected conditions, in context to product in production
4. Provide stakeholders with greater visibility to recurring conditions across plants for root cause analyses

## Results:

- Shorten production time, increase efficiency, and realize cost savings while operating at the highest possible production rate
- Monitor and view data, trends and performance outcomes through CONNECT visualization or 3<sup>rd</sup> party tools

